

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

20/04/2017 12:00:00AM RO#: S102615 DATE: 20/04/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 41231 TOTAL: \$940.98
 ADVISOR: BRANCH: 36MS SALE TYPE: M|W

OP_CODES
 00MBSTASER|32MB

OP_DESC
 STANDARD SERVICE|Suspension & Shockers

COMPLAINT
 CARRY OUT 30,000 KM, ENGINE SERVICE^CONTACT IS WAYNE: 0459.240.001|Rectify pipe chaffing f/h rear air bag

CAUSE
 SERVICE IS DUE.|R/H REAR AIR BAG RUBBING WITH PIPING DUE TO INCORRECT ^ROUTING OF AIR LINES FROM FACTORY.

CORRECTION
 CARREID OUT SERVICE AS PER ATTACHED CHECK LIST.^REPLACED OIL & FILTER.^REPLACED FUEL & WATER SEPERATOR FILTER.^ROAD TESTED, OK.|REPLACED DAMAGED AIR BAG. REROUTED AIR LINES CLOSE TO REAR^AXLE. TESTED,OK.

14/06/2017 12:00:00AM RO#: S103454 DATE: 14/06/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 71537 TOTAL: \$135.30
 ADVISOR: BRANCH: 36MS SALE TYPE: C|C

OP_CODES
 07MB|15MB

OP_DESC
 Cabur & Injection System,Filter|Electric Motor

COMPLAINT
 SUPPLY & FIT NEW ADBLUE CAP (ORIGINAL MISSING)|RECTIFY WHY THE R/H HEADLIGHT DOESNT WORK

CAUSE
 ^^

CORRECTION
 ^^

5/07/2017 12:00:00AM RO#: S103744 DATE: 05/07/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 90131 TOTAL: \$1819.25
 ADVISOR: BRANCH: 36MS SALE TYPE: W

OP_CODES
 41MB

OP_DESC
 DriveShaft

COMPLAINT
 CARRY OUT SAFETY RECALL 3035 - REPLACE PROP SHAFT ACTROS

CAUSE
 AS PER WARRANTY REPORT

CORRECTION
 COMPLETED CAMPAIGN AS PER BULLETIN.

31/07/2017 12:00:00AM RO#: S104129 DATE: 31/07/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 99399 TOTAL: \$491.74
 ADVISOR: BRANCH: 36MS SALE TYPE: M

OP_CODES
 00MBSTASER

OP_DESC
 STANDARD SERVICE

COMPLAINT
 CARRY OUT 100,000 KM OIL SERVICE AS PER BEST BASIC CONTRACT^NEXT INSPECTION IS AT 125,000 KM

CAUSE
 SERVICE DUE

CORRECTION
 CARRIED OUT SERVICE

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YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

4/08/2017 12:00:00AM RO#: 277014 DATE: 04/08/2017 CUST: GRIFFITH CORPORATION ODOM: 100582 TOTAL: \$972.03 ADVISOR: KYMBERLEY GOUGH BRANCH: 201MB SALE TYPE: W|W|I|I|I

OP_CODES
01MBSERVICE|55MBTRIM|62MBOILLEAK|60MBLOOM|59MBZZZTS01

OP_DESC
SERVICE|TRIM REPAIR GENERAL|OIL LEAK - ENGINE|WIRING LOOM REPAIR|TAILSHAFT

COMPLAINT
1^1|RECTIFY D/S ARM REST BROKEN|RECTIFY ENGINE OIL / FUEL LEAK OIN ENGIUNE|RECTIFY REVERSE LIGHTS AND BRAKE LIGHTS FLASH ON TRAILER|CARRY OUT RC3035 PROPSHAFT RECALL

CAUSE
1^1|1^1|1^1|1^1|1^1

CORRECTION
1^1|waiting on parts|FOUND OIL LEAKING FROM 17MM FITTING ON HEAD, TIGHTENED^FITTING,CLEANED UP AND ROAD TESTED|no action|waiting on parts

7/08/2017 12:00:00AM RO#: 277055 DATE: 07/08/2017 CUST: GRIFFITH CORPORATION ODOM: 100582 TOTAL: \$2852.11 ADVISOR: KYMBERLEY GOUGH BRANCH: 201MB SALE TYPE: W|I|W|W|I

OP_CODES
55MBTRIM|60MBLOOM|59MBZZZTS01|62MBZZZ01|60MBWARNING

OP_DESC
TRIM REPAIR GENERAL|WIRING LOOM REPAIR|TAILSHAFT|ENGINE GENERAL|WARNING LIGHTS

COMPLAINT
RECTIFY D/S ARM REST, UPPER REST DOES NOT LOCK IN PLACE|RECTIFY REVERSE LIGHTS AND BRAKE LIGHTS FLASH ON TRAILER|CARRY OUT RC3035 PROP SHAFT RECALL|CHECK FOR LOW POWER|CHECK WARNING CODE ON DASH FOR ENGINE RETARDER

CAUSE
ARM REST PIN DAMAGED|1^1|1^1|CRACKED INTAKE MANIFOLD|1^1

CORRECTION
REMOVED AND REPLACED D/S ARM REST DUE TO DAMAGED PIN|NO FAULT FOUND AS PROBLEM IS WITH TRAILER|CARRIED OUT RECALL AS PER RC3035|PLUGGED IN LAPTOP AND CHECKED FOR FAULT CODES, NO CODES ^FOUND, INSPECTED BOOST HOSES AND PIPES, INSPECTED MANIFOLD ^AND FOUND

30/08/2017 12:00:00AM RO#: S104624 DATE: 30/08/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 117546 TOTAL: \$86.45 ADVISOR: BRANCH: 36MS SALE TYPE: C

OP_CODES
90MBZZEAV1

OP_DESC
Express Assessment

COMPLAINT
DIAGNOSE CAUSE OF ON DASH ITS SAYING RIGHT FRONT MARKER ^LAMP DEFECTIVE^RECTIFY CAUSE OF WHY THE R/H REAR TAILLIGHT DOESNT WORK

CAUSE
1^1

CORRECTION
PLUG IN XENTRY, PRING OUT FAULT CODES, REPLACE BOTH FRONT ^MARKER & REAR PARKJ LGHT GLOBES, CLEAR CODES & CHECK ^OPERATION OF LIGHTS

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YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

14/09/2017 12:00:00AM RO#: 278389 DATE: 14/09/2017 CUST: GRIFFITH CORPORATION ODOM: 100582 TOTAL: \$2873.64 ADVISOR: MICHAEL TANTI BRANCH: 201MB SALE TYPE: W

OP_CODES
62MBZZZIM01

OP_DESC
INLET MANIFOLD

COMPLAINT
CHECK FOR CRACK IN INTAKE MANIFOLD

CAUSE
CRACKED INLET MANIFOLD

CORRECTION
CHECKED INLET MANIFOLD FOR ANY CRACKES DUE TO TRUCK NOT ^HAVING POWER, FOUND INLET MANIFOLD CRACKED,REMOVED AND ^REPLACED MANIFOLD WITH NEW ONE, ONCE ON TOOK FOR ROAD TEST ^ALL OK.

19/09/2017 12:00:00AM RO#: S104932 DATE: 19/09/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 127515 TOTAL: \$179.20 ADVISOR: BRANCH: 36MS SALE TYPE: M|M|I

OP_CODES
95MBMISCZZ|15MB|99MBPICKUP

OP_DESC
MISCELLANEOUS|Electric Motor|

COMPLAINT
CARRY OUT 125,000 KM INITIAL INSPECTION AS PER INSPECTION^SHEET|ENSURE SERVICE PROGRAMMING IS SET UPAS TO CORRECT SERVICE^INTERVALS. ""COMES UP ON DASH DUE FOR SERVICE WHEN VEHICLE^ISNT DUE""|DROP DRIVER OFF AT MAINFREIGHT YARD JUST OFF COOPER STREET,

CAUSE
SERVICE DUE|^|1^1

CORRECTION
CARRIED OUT ANNUAL INSPECTION AS PER SERVICE SHEET.|RESET SERVICE REMONDER.|this cost has been agreed by charles not to charge them^mark from griffith corp didnt know about this

25/09/2017 12:00:00AM RO#: S105041 DATE: 25/09/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 130807 TOTAL: \$130.45 ADVISOR: BRANCH: 36MS SALE TYPE: C

OP_CODES
15MB

OP_DESC
Electric Motor

COMPLAINT
DIAGNOSE WHY THE FRONT L/H INDICATOR LIGHT DOESNT WORK^DIAGNOSE WHY THE L/H FUEL TANK CLEARANCE LIGHT DOESNT WORK^DIAGNOSE WHY THE TOP R/H ROOF CLEARANCE LIGHT DOESNT WORK^PLACE GREASE ON TURN TABLE

CAUSE
blown globes

CORRECTION
Remove and replace globes as required^plugged left led lamp as was unplugged^Greased turntable as requested

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YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

1/11/2017 12:00:00AM RO#: S105671 DATE: 01/11/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 151522 TOTAL: \$684.63
 ADVISOR: BRANCH: 36MS SALE TYPE: MJCJC

OP_CODES
 00MBSERVICE|15MB|60MB

OP_DESC
 |Electric Motor|Body Cab

COMPLAINT
 CARRY OUT 150,000KS AS PER MATRIX|CHECK CAUSE OF WHY DRIVER'S SIDE TAIL LIGHT IS NOT
 WORKING|CHECK AS CUSTOMER HAS MENTIONED THAT PASSENGER'S SIDE^HEADLIGHT PROTECTOR IS
 MISSING

CAUSE
 SERVICE IS DUE|BLOWN GLOBE|HEADLIGHT PROTECTOR MISSING

CORRECTION
 CARRIED OUT SERVICE AS PER SCHEDULE.^REPLACED ENGINE OIL & FILTER.^PERFORMED SAFETY
 RELATED INSPECTION.^RESET SERVICE REMINDER. |REPLACED PARK LIGHT BULB ON RIGHT HAND
 SIDE^CHECKED OPERATION AND ALL OK|FITTED LEFT HAND SIDE HEADLIGHT PROTECTOR^LEFT NEW RI

6/11/2017 12:00:00AM RO#: S105779 DATE: 06/11/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 153988 TOTAL: \$1513.05
 ADVISOR: BRANCH: 36MS SALE TYPE: CJC

OP_CODES
 60MB|42MBZ

OP_DESC
 Body Cab|BRAKES

COMPLAINT
 REPLACE BROKEN R/H HEADLIGHT GLASS & CROME SURROUND IF^NEEDED, CHECK THAT INDICATOR
 LIGHTS ETC WORKAROUND THE^IMPACT AREA|REPLACE DAMAGED TRAILER BRAKE SUZI COILS DUE TO LINE
 ^BEING KINKED

CAUSE
 BROKEN DUE TO IMPACT DAMAGE|AIR LINE KINKED

CORRECTION
 REMOVE HEADLIGHT GLASS & SURROUND TO REPLACE TO THEN FIND^THE HEADLIGHT HOUSING WAS
 BROKEN AT REAR OF LIGHT, REFIT^HEADLIGHT GLASS & SURROUND & ORDER NEW HEADLIGHT
 ASSEMBLY^ONCE PART ARRIVE, REMOVE R/H HEADLIGHT & REPLACE WITH NEW ^HEADLIGHT AS REQUIRED,

9/11/2017 12:00:00AM RO#: S105849 DATE: 09/11/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 153988 TOTAL: \$3475.89
 ADVISOR: BRANCH: 36MS SALE TYPE: C

OP_CODES
 60MB

OP_DESC
 Body Cab

COMPLAINT
 ORDER REPLACEMENT PARTS FOR FRONT BUMPER BAR AS PER QUOTE^FROM VINCE TO WAYNE. ONCE
 PARTS ARRIVE, HAVE PAINTED FROM^SOMERTON PARK SMASH, THEN ORGANISE TO HAVE VEHICLE IN
 TO^DO THE REPAIR

CAUSE
 ^

CORRECTION
 remove r/h headlight, remove damaged bumper panels, install^new painted panels & refit headlight asrequired^note: 1 X
 additional panel required to be replaced, this was^noticed once bumper panels were removed

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2016	MB	ACTROS	31/01/2017

11/12/2017 12:00:00AM RO#: S106387 DATE: 11/12/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 175600 TOTAL: \$198.60
 ADVISOR: BRANCH: 36MS SALE TYPE: C|C

OP_CODES
 15MB|01MB

OP_DESC
 Electric Motor|Engine Cylinder Head

COMPLAINT
 CHECK CAUSE OF WHY DRIVER'S SIDE TAIL LIGHT^IS NOT WORKING|CARRY OUT SPEEDO CHECK - DRIVER SAID IT IS SET AT 100KMS BUT^DOESNT THINK IS DOING IT

CAUSE
 GLOBE BLOWN|ROAD TESTED WITH GPS. ^TRUCK IS DOING 100KM/HR AND THE SPEEDO IS READING 100KM/HR

CORRECTION
 REPLACED R/H CORNER TAIL LIGHT GLOBE|TESTED OK

5/02/2018 12:00:00AM RO#: HM204294 DATE: 05/02/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 199576 TOTAL: \$1459.50
 ADVISOR: BRANCH: 923 SALE TYPE:

OP_CODES
 00MBACT4THMAINT|00MBACTROSTAPET|54MB|67MBZ

OP_DESC
 ACTROS V8 4TH MAINT|ACTROS TAPPET ADJUST|Electrical System|

COMPLAINT
 1^1|1^1|RECTIFY BULB WARNING ON DASH|check and report wiper blades need replacing

CAUSE
 SERVICE DUE CLAIMED|1^1|CLAIMED|^

CORRECTION
 1^1|1^1|^1^1

4/04/2018 12:00:00AM RO#: S108199 DATE: 04/04/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 231975 TOTAL: \$943.65
 ADVISOR: BRANCH: 36MS SALE TYPE: C

OP_CODES
 15MBZZZ02

OP_DESC

COMPLAINT
 CUSTOMER HIT A KANGAROO WHILE DRIVING^BROKEN HEAD LIGHT- CHECK AND RECTIFY

CAUSE
 CHECKED AND CONFIRMED DAMAGED ^LH HEAD LIGHT ASSEMBLY^BUMPER^IMPACT DAMAGED

CORRECTION
 AS CUSTOMER REQUIRE VEHICLE BACK THE SAME NIGHT^CARRIED OUT HEAD LIGHT LH SIDE REPLACEMENT ONLY^TESTED OPERATION OF REST OF THE LIGHT ALL OK

6/04/2018 12:00:00AM RO#: S108241 DATE: 06/04/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 234554 TOTAL: \$535.62
 ADVISOR: BRANCH: 36MS SALE TYPE: M|C

OP_CODES
 00MBSPSER01|00MBPICKUP

OP_DESC
 CHASSIS MAINT SERV|

COMPLAINT
 1^1|PICK UP AND DELIVERY OF VEHICLE TO MAINFREIGHT CAMPBELLFIELD

CAUSE
 1^1|CUSTOMER REQUEST ^NOT INCLUDED IN SERVICE CONTRACT AGREEMENT

CORRECTION
 CARRIED OUT SERVICE AS PER THE MB SERVICE SHEET.^RESET SERVICE REMINDER & ROAD TESTED, OK.^REPLACEDDUST FILTER.^REPLACED AIR DRYER.|1^1

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2016	MB	ACTROS	31/01/2017

18/05/2018 12:00:00AM RO#: HM208381 DATE: 18/05/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 258395 TOTAL: \$2556.64
 ADVISOR: BRANCH: 923 SALE TYPE:

OP_CODES
 01MB|00MBACT65THMAIN

OP_DESC
 Engine Cylinder Head|ACTROS V6 5TH MAINT

COMPLAINT
 CHECK AND REPORT RETARDER OPERATION - REWORK KIT IN STOCK|1^1

CAUSE
 ^|1^1

CORRECTION
 ^|1^1

23/05/2018 12:00:00AM RO#: S109063 DATE: 23/05/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 259236 TOTAL: \$3181.57
 ADVISOR: BRANCH: 36MS SALE TYPE: I|I

OP_CODES
 26MB|90MBZZAHBD

OP_DESC
 Manual Transmission|

COMPLAINT
 CHECK FOR CAUSE OF OIL LEAK FROM AROUND TRANSMISSION AREA^NOTE: CUSTOMER SAYS THE VEHICLE WAS AT DTHUNTINGWOOD ON^MONDAY 21/05 FOR RETARDER DIAGRAM KIT UPGRADE. PLEASE^CHECK AND CONFIRM LEAK,CUSTOMERNEED TRUCK TONITE ^ATT: WAYNE 0459 240 001|1^1

CAUSE
 INCORRECT INSTALLATION OF DIAPRAGM KIT PREVIOUSLY|1^1

CORRECTION
 CHECKED OVER TRANSMISSION AREA^FOUND OIL LEAKING FROM RETARDER VENT & OIL SEPARATOR CAP^OF THE RETARDER^REMOVED THE AIR EXHAUST VENT COVER,FOUND OIL INSIDE^REMOVED THE PROPORTIONAL VALVE,FOUND FULL OFOIL^SUSPECTED RETARTDER HAD BEEN OVERFILLED WITH OIL^DRA

25/05/2018 12:00:00AM RO#: S109112 DATE: 25/05/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 259236 TOTAL: \$0.00
 ADVISOR: BRANCH: 36MS SALE TYPE: C

OP_CODES
 60MB

OP_DESC
 Body Cab

COMPLAINT
 CHECK AND RECTIFY L/H BUMPER BAR PANELS DAMAGED.

CAUSE
 ^

CORRECTION
 CUSTOMER TO ORGANISE THIS REPAIRS AT A LATER DATE.^PARTS QUOTE - 87647S

30/05/2018 12:00:00AM RO#: HM208834 DATE: 30/05/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 258395 TOTAL: \$3289.23
 ADVISOR: BRANCH: 923 SALE TYPE: I

OP_CODES
 01MBZ

OP_DESC

COMPLAINT
 BREAKDOWN ATTENDED AFTER RETARDER REKITTED AS DIAPHRAM PINCH

CAUSE
 ^

CORRECTION
 DTS ATTENDED BREAKDOWN IN VICTORIA AS REQUIRED

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YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

18/06/2018 12:00:00AM RO#: S109496 DATE: 18/06/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 263282 TOTAL: \$116.06
 ADVISOR: BRANCH: 36MS SALE TYPE: C|C

OP_CODES
 60MB|15MBZ

OP_DESC
 Body Cab|ELECTRICAL

COMPLAINT
 CHECK AND RECTIFY REAR GUARD ARM BOLT BROKEN|CHECK OPERATION OF ALL LIGHTS AND REPLACE
 GLOBES IF REQUIRED

CAUSE
 LOOSE|BLOWN GLOBE

CORRECTION
 REFIT NEW BOLT|CARRIED OUT INSPECTION OF LIGHT OPERATION ^REMOVE AND REPLACE 2 X PARK LIGHTS
 & RRIGHT HAND REAR LIGHT^GLOBE

13/07/2018 12:00:00AM RO#: F121307 DATE: 13/07/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 289070 TOTAL: \$960.40
 ADVISOR: Tim Johannessen BRANCH: 801MF SALE TYPE: W

OP_CODES
 54MB

OP_DESC
 Electrical System

COMPLAINT
 ATTEND DURING HOURS BREAKDOWN^107 GATEWAY BOULEVARD EPPING. MAINFREIGHT
 YARD^OWNER-MARK-0459240001^DRIVER-0457160088^CUSTOMER CONCERN OF FAULTY BATTERIES. HAS
 BEEN JUMP STARTED^TWICE IN THE LAST 2 DAYS.^VEHICLE NOT STARTING.

CAUSE
 1 OUT OF THE 2 BATTERIES HAVE FAILED TEST.

CORRECTION
 TRAVEL TO BREAKDOWN^START TIME 04:15PM, FINISH TIME 07:00PM^TRAVEL TIME 2.0HOURS (\$290)^TRAVEL
 86KM(\$64.50)^CARRY OUT BATTERY TEST. 1 OUT OF 2 BATTERIES FAILED TEST. ^REPLACE BATTERY:
 HQEMLBQ-8UXV9F00418100008-0054 192-110109A^GOOD BATTERY: KJUML1Q-8UXV9F

1/08/2018 12:00:00AM RO#: S110260 DATE: 01/08/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 272420 TOTAL: \$556.33
 ADVISOR: BRANCH: 36MS SALE TYPE: W|C

OP_CODES
 90MBZZEAV1|15MB

OP_DESC
 Express Assessment|Electric Motor

COMPLAINT
 CHECK AND RECTIFY AIR LEAK FROM REAR AIR TANK AREA|check for cause of light failure on dash.

CAUSE
 EXHAUST FLEX CRACKED & LEAKING DUE TO MATERIAL DEFECT.|incorrect globes fitted & blown

CORRECTION
 INSPECTED VEHICLE WITH CUSTOMER & CONFIRMED COMPLAINT.^AIR SUPPLY LINE TO AUXILIARIES POPS
 OUT DUE TO EXCESSIVE^HEAT FROM LEAKING EXHAUST FELX. ALSO NOTICED, THE L/H REAR ^CAB
 SUSPENSION SPRING COVERHAS MELTED.^REPLACED EXHAUST FLEX, SEAL & CLAMP.^CAB SUS

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YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

3/08/2018 12:00:00AM RO#: S110309 DATE: 03/08/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 0 TOTAL: \$165.00 ADVISOR:
BRANCH: 36MS SALE TYPE: C

OP_CODES
15MBZ

OP_DESC
ELECTRICAL

COMPLAINT
CHECK CAUSE OF WHY LIGHTS ON TRAILER ARE NOT WORKING

CAUSE
BROKEN TRAILER PLUG

CORRECTION
REMOVED AND REPLACED TRAILER PLUG^CHECKED OPERATION AND ALL OK

20/08/2018 12:00:00AM RO#: S110562 DATE: 20/08/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 310973 TOTAL: \$1738.55
ADVISOR: BRANCH: 36MS SALE TYPE: M|C|C

OP_CODES
00MBSERVICE|15MB|13MB

OP_DESC
|Electric Motor|Drive Belts, Air Compressor

COMPLAINT
CARRY OUT ENGINE SERVICE AS PER MATRIX^J1, JS , ENGINE OIL REF ATTACHCED |REPLACE WIPER BLADES
AND REPLACE LIGHT GLOBES IF N/W^~CARRY OUT HEAD LIGHT ADJUSTMENT (LH SITTING TOO LOW)|CHECK
& REPORT MAJOR AIR LEAK

CAUSE
SERVICE IS DUE |CARRIED OUT HEAD LIGHT ADJUSTMENT^CHECK ALL TRUCK LIGHTS REPLACE BLOWN
GLOBES AS REQUIRED^REPLACE REG PLATE LIGHT ASSEMBLY|CHECKED AND CONFIRMED THE AIR LEAK
FROM^AIR LINES HAS BEEN RUBBING ON AD-BLUE TANK AND DAMAGED THE ^AIR LINE

CORRECTION
CARRIED OUT SERVICE^CARRIED OUT SERVICE AS PER MATRIX^J1 - CARRIED OUT ^JS - CARRIED OUT
^ADDITIONALENGINE OPERATION SERVICE ^AS PER MB SERVICE SHEET|^|CUT OUT DAMAGED PART FROM
THE AIR LINE^SUPPLY AND INSTALL REPLACEMENT AIR LINE BIT AS REQUIRED^TESTED F

3/09/2018 12:00:00AM RO#: S110876 DATE: 03/09/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 319478 TOTAL: \$385.00
ADVISOR: BRANCH: 36MS SALE TYPE: C

OP_CODES
00MBTRAVEL

OP_DESC
TRAVEL TO BREAKDOWN

COMPLAINT
TRAVEL TO SITE TO 7 GATEWAY BOULEVARDE EPPING^CONTACT - CHRIS 0409 966 510^OWNER WAYNE
0459240001^VEHICLE WONT START SUSPECT FLAT BATTERY

CAUSE
FLAT BATTERY

CORRECTION
CARRIED OUT JUMP STARTED VEHICLE^CHECKED CHARGE RATE 28.42^CHECKED OPERATION AND ALL OK

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2016	MB	ACTROS	31/01/2017

3/11/2018 12:00:00AM RO#: S111944 DATE: 03/11/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 356135 TOTAL: \$1631.12
 ADVISOR: BRANCH: 36MS SALE TYPE: M|C|C|C

OP_CODES
 00MBSERVICE|15MB|60MB|13MBZ|07MB

OP_DESC
 |Electric Motor|Body Cab||Cabur & Injection System,Filter

COMPLAINT
 GET LIVE DATA (BEST BASIC COVER)^CARRY OUT SERVICE AS REQUIRED|CARRY OUT HEAD LIGHT REPAIR|REPLACE FRONT WIPERS|CARRY OUT SUZI COIL REPAIR REPLACEMENT OR REPAIR|SECURE ADBLUE TANK

CAUSE
 SERVICE DUE|HEADLIGHT NOT SECURE - NOT INSTALLED CORRECTLY|WIPERS NOT CLEANING EFFICIENTLY|CUSTOMERREQUEST|LOOSE ADBLUE TANK

CORRECTION
 CARRIED OUT SERVICE^REPLACED ENGINE OIL. ^CHECKED TRANSMISSION OIL.^CHECKED DIFF OIL. ^CHECKED POWERSTREERING OIL LEVEL. ^GREASED ALL CHASSIS LUBRICATION POINTS. ^CHANGED OIL AND FUEL FILTERS. ^CHECKED FAN BELTS CONDITION.^CHECK AND ADJUSTED COOLANT LEVEL

7/12/2018 12:00:00AM RO#: S112617 DATE: 07/12/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 365230 TOTAL: \$3747.40
 ADVISOR: BRANCH: 36MS SALE TYPE: C|C

OP_CODES
 90MBZZAHBD|90MBZZDTBD

OP_DESC
 |

COMPLAINT
 attend after hours call out.^RED BATTERY WARNING LIGHT ON DASH.|ATTEND DAY TIME BREAK DOWN @ MAIN FREIGHT YARD^GATEWAY BOULEVARD,EPPING.^CHECK AND RECTIFY RED BATTERY WARNING LIGHT APPEARED ON^DASH^NOTE: THE TRUCK IS PARKED IN MAIN FREIGHT YARD - KEY IN^F

CAUSE
 INTERNAL ELECTRICAL DEFECT WITHIN BATTERIES|INTERNAL FAULT WITHIN ALTERNATOR CAUSING IT TO NOT CHARGE

CORRECTION
 REMOVED AND REPLACED BATTERIES|REPLACED ALTERNATOR^MONITORED VOLTAGE AT BATTERY^OK

14/12/2018 12:00:00AM RO#: 298093 DATE: 14/12/2018 CUST: GRIFFITH CORPORATION ODOM: 380759 TOTAL: \$583.96 ADVISOR: Peter Pauling
 BRANCH: 201MB SALE TYPE: W|C|C

OP_CODES
 01MBDC025|75MBZZZZW101|78MBZZZZWB01

OP_DESC
 SAFEGUARD 025 SERV|WIRING & ELECTRICAL|WIPER BLADES/REFILLS

COMPLAINT
 1^1|1^1|1^1

CAUSE
 1^1|1^1|1^1

CORRECTION
 CARRIED OUT 25,000 SERVICE AS PER SCHEDULE^CARRIED OUT INTRIM SERVICE, CHECK OVER|REPLACED BLOWN^LHRPARKER LIGHT^NUMBER PLATE LIGHT^LHF PARKER LIGHT|REPLACED WORN WINDSCREEN WIPER BLADES^REPLACED BLOCKED WINDSCREEN WASHER NOZZLE

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2016	MB	ACTROS	31/01/2017

20/03/2019 12:00:00AM RO#: HM215927 DATE: 20/03/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 405467 TOTAL: \$0.00
 ADVISOR: BRANCH: 923 SALE TYPE:

OP_CODES
 00MBCREDIT|00MB10ZZRCHGE

OP_DESC
 |RE-CHARGE INVOICE

COMPLAINT
 CREDIT ROM214982 BEST BASIC CONTRACT ONLY|CHECK AND REPORT OIL LEAK NEAR DIFF LOCK

CAUSE
 WARRANTY EXPIRED 9 DAYS SO WRITTEN OFF| REPLACED WASHER ON R/O 214982

CORRECTION
 1^1|1^1

6/04/2019 12:00:00AM RO#: HM216313 DATE: 06/04/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 437843 TOTAL: \$587.65
 ADVISOR: BRANCH: 923 SALE TYPE:

OP_CODES
 00MBGENCHECK|49MBZ|35MB/100001

OP_DESC
 ||DETERMINE OIL LOSS

COMPLAINT
 CARRY OUT GENERAL SERVICE|check and report on exhaust leak|check and report on oil leak at diff 1stdrive

CAUSE
 general check over^CLAIMED|CLAIMED|CLAIMED

CORRECTION
 1^1|^1|1^1

18/04/2019 12:00:00AM RO#: S114619 DATE: 18/04/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 444652 TOTAL: \$23869.53
 ADVISOR: BRANCH: 36MS SALE TYPE: W|W

OP_CODES
 90MBZZAHBD|01MB

OP_DESC
 |Engine Cylinder Head

COMPLAINT
 1^1|ENGINE REPAIRS/ SUSPECT BLOWN TURBO

CAUSE
 1^1|failure of injector 21

CORRECTION
 1^1|Removed cylinder heads^drained engine oil^removed sump, A/C and alternator^removed big end cap at number 2
 piston^removed and con rod assembly^removed piston liner^ removed and replaced muffler dueto contamination ^fit new
 piston and liner^refit all hea

8/06/2019 12:00:00AM RO#: HM217660 DATE: 08/06/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 469547 TOTAL: \$2026.01
 ADVISOR: BRANCH: 923 SALE TYPE:

OP_CODES
 41MBZZZZZA|00MBACT67THMAIN|00MBACTROSTAPET|60MB

OP_DESC
 |ACTROS V6 7TH MAINT|ACTROS TAPPET ADJUST|Body Cab

COMPLAINT
 REAR AXLE SERVICE DUE 4300KM|1^1|1^1|CHECK AND REPORT ON ABLUE SUPPORT BRACKET CRACKED

CAUSE
 ^1^1|1^1|CRACKED

CORRECTION
 ^1^1|1^1|REMOVED BRACKET FROM VEHICLE, SECURED TANK. GRINDED DOWN ^CRACK AS REQUIRED,
 WELDED BRACKET AND GRINDED DOWN WELDS^TEST FITTED TO TRUCK AND CHECKED ALL OK. PAINTED
 BRACKET^FIT BRACKET BACK TO TRUCK AND RESECURED. SECURED ADBLUE TANK^AND CHECKED

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

24/06/2019 12:00:00AM RO#: F129670 DATE: 24/06/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 481503 TOTAL: \$8147.63
 ADVISOR: Tim Johannessen BRANCH: 801MF SALE TYPE: WJW

OP_CODES
 27MB|88MB

OP_DESC
 Auto Transmission|Attached Vehicle Components

COMPLAINT
 RECTIFY CUSTOMER CONCERN OF RETARDER NOT WORKING|rectify adblue cradle cracked

CAUSE
 |

CORRECTION
 DRAINED COOLANT SYSTEM AND GEARBOX OIL^DRAINED ADBLUE TANK^REMOVED ADBLUE
 CROSSMEMBERS^DISCONNECTEDALL HOSE CONNECTIONS FROM ADBLUE TANK^REMOVED ADBLUE TANK
 FROM TRUCK^DISCONNECTED COOLING HOSES FROMRETARDER^REMOVED AIR AND ELECTRICAL
 CONNECTIONS FROM RET

26/07/2019 12:00:00AM RO#: F130860 DATE: 26/07/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 481503 TOTAL: \$58.69
 ADVISOR: George Rautenbach BRANCH: 801MF SALE TYPE: C

OP_CODES
 60MB

OP_DESC
 Body Cab

COMPLAINT
 LOWER ROOF AIR FOIL ALL THE WAY AS REQUIRED TO FLOAT

CAUSE

CORRECTION
 MOVED VEHICLE INTO WORKSHOP^LOWERED AIR FOIL ALL THE WAY AS REQUIRED

17/10/2019 12:00:00AM RO#: F133321 DATE: 17/10/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 501378 TOTAL: \$1663.28
 ADVISOR: George Rautenbach BRANCH: 801MF SALE TYPE: C

OP_CODES
 60MB

OP_DESC
 Body Cab

COMPLAINT
 CHECK AND REPORT ON CUSTOMER CONCERN OF FRONT IMPACT^DAMAGED. CUSTOMER WUOLD JUST LIKE
 TO GET THE VEHICLE ROAD^WORHTY

CAUSE

CORRECTION
 MOVED VEHICLE INTO WORKSHOP^DISSASSEMBLED FRONT END TO SEE WHAT WILL BE REQUIRED TO GET
 VEHICLE^ROADWORTHY^REPLACED FRONT RHS HEALIGHT + BUMPER MOUNTS AS REQUIRED^REPLACED
 RHS INDICATOR ASSEMBLY AND NEATED UP WIRING^SECURED LOOSE FRONT END BUMPER COMPONENE

149067

Component Serial Number

542964C0991403

VIN

WDB93424120056795

YEAR

MAKE

MODEL

IN SERVICE

2016

MB

ACTROS

31/01/2017

9/12/2019 12:00:00AM RO#: S118650 DATE: 09/12/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 533187 TOTAL: \$3479.96
ADVISOR: BRANCH: 36MS SALE TYPE: W|C|C|C

OP_CODES
00MBSERVICE|15MB|15MBZ|15MBZZZ01|15MBZZZZZA

OP_DESC
|Electric Motor|ELECTRICAL|

COMPLAINT
CARRY OUT SERVICE AS PER LIVE DATA RECORDING|REPLACE BRKEN ADNERSON PLUG|CARRY OUT
HEALIGHT ALIGNMENT AFTER VEHICLE HIT A KANGAROO|REPALCE L/H TAIL LIGHT ASSEMBLY|check and rectify
battery post corroded and loose in^terminals

CAUSE
^|^|^|1^|1^|1^|

CORRECTION
1^|Fit new anderson plug as required.|Adjusted/align headlight as required|Remove and replaced l/htailight
assembly|Remove and replaced batteries and terminal^Remove and replaced earth cable with new lugs

31/01/2020 12:00:00AM RO#: S119422 DATE: 31/01/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 533187 TOTAL: \$19229.65
ADVISOR: BRANCH: 36MS SALE TYPE: W

OP_CODES
01MB

OP_DESC
Engine Cylinder Head

COMPLAINT
CHECK AND REPORT ON VEHICLE TOWED IN FROM BREAKDOWN^CONCERN OF RUNNING ON 7
CYLINDERS^DRIVER HAS BEEN CONTACTED TO CLEAN CAB BEFORE MONDAY

CAUSE
Material defect in Cylinder 8 injector causing an^overfueling event and subsequent damage to the cyl8 piston.

CORRECTION
Carried on from Chris.^Removed turbo, turbo plenum.^Thoroughly cleaned all exhaust manifolds, turbo,plenum, ^elbows,
and outlet exhaust brake assembly due to excessive^oil contamination.^Cleaned blocksealing surfaces, cleaned cylinder
heads.^Fitted all 8 h

20/04/2020 12:00:00AM RO#: S120707 DATE: 20/04/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 597360 TOTAL: \$1491.76
ADVISOR: BRANCH: 36MS SALE TYPE: M|W|||

OP_CODES
00MBSPSER01|01MB|01MBZ|15MB

OP_DESC
CHASSIS MAINT SERV|Engine Cylinder Head|ENGINE REPAIRS|Electric Motor

COMPLAINT
CARRY OUT 50,000KM SERVICE|CHECK & REPAIR^CUSTOMER SUSPECT OIL LEVEL SENSOR FAULTY^DRIVER
STEVE CALLED & ADD THE JOB 0473623257|Driver complains there is ad blue leaking in system|Check for cause of
various lights not working

CAUSE
1^|internal electrical defet of oil level sensor.|^| CLAIMED ON SERVICE

CORRECTION
1^|connect Xentry computer and found fault codes for oil^level sensor, check sensor as per wis guided test.^new oil level
sensor on order.|^|^

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

21/05/2020 12:00:00AM RO#: S121305 DATE: 21/05/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 615143 TOTAL: \$478.21
ADVISOR: BRANCH: 36MS SALE TYPE: W

OP_CODES
90MBZZAHBD

OP_DESC

COMPLAINT
ATTEND AFTER HOURS CALL OUT AT DT SOMERTON^CHECK FOR CAUSE OF LOUD NOISE FROM ENGINE EVIDENT.

CAUSE
boost clamp has come loose due to material defect

CORRECTION
replaced clamp with new

22/05/2020 12:00:00AM RO#: S121347 DATE: 22/05/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 612867 TOTAL: \$2894.81
ADVISOR: BRANCH: 36MS SALE TYPE: C

OP_CODES
90MBZZDTBD

OP_DESC

COMPLAINT
ATTEND AFTER HOURS BREAKDOWN^523 COOPER STREET, EPPING^VEHICLE NOT BUILDING UP AIR^CONTACT DRIVER -STEVE 0473 623 527

CAUSE
COMPRESSOR CYLINDER HEAD FAILURE

CORRECTION
ATTENDED AFTER HOURS BREAKDOWN^CONFIRMED DRIVERS CONCERN - TRUCK NOT BUILDING UP AIR^CHECKED COMPRESSOR, FOUND AIR COMPRESSOR CYLINDER HEAD^FAILURE. REMOVED & REPLACED COMPRESSOR CYLINDER HEAD^CHECKED OPERATION - ALL OK^SUBMITTED WARRANTY CLAIM - DENIED W

9/06/2020 12:00:00AM RO#: S121599 DATE: 09/06/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 628000 TOTAL: \$496.43
ADVISOR: BRANCH: 36MS SALE TYPE: M

OP_CODES
00MBSERVICE

OP_DESC

COMPLAINT
CARRY OUT NEXT SERVICE DUE

CAUSE
^

CORRECTION
1^1

24/06/2020 12:00:00AM RO#: S121910 DATE: 24/06/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 636769 TOTAL: \$561.70
ADVISOR: BRANCH: 36MS SALE TYPE: WJM

OP_CODES
20MB|15MB

OP_DESC
Engine Cooling|Electric Motor

COMPLAINT
CHECK AND REPORT ON COOLANT LEVEL LOW WARNING ON THE DASH^DRIVER TOPPED UP 4 LITRES INTO HEADER TANK^LOOKED LIKE THERE WAS A LEAK SOMEWHERE ON THE HOSES|RECTIFY GLOBES NW

CAUSE
Heater hose chaffed through and leaked coolant. |Blown globes.

CORRECTION
Remove pollen filter ducting.^Remove heater hoses.^fit new heater hoses. ^top up cooling system.^wash.^road test.
^check, ok. |Replaced blown globes in both side side markers/indicators.^tested, ok.

149067

Component Serial Number

542964C0991403

VIN

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

25/06/2020 12:00:00AM RO#: S121938 DATE: 25/06/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 636769 TOTAL: \$0.00
 ADVISOR: BRANCH: 36MS SALE TYPE: C

OP_CODES
 13MB

OP_DESC
 Drive Belts, Air Compressor

COMPLAINT
 REPLACE DRIVE BELTS AND TENSIONER AS FOUND WORN AT LAST^REPAIR

CAUSE
 no show - rebooked twice truck no show

CORRECTION
 ^

7/07/2020 12:00:00AM RO#: S122163 DATE: 07/07/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 636769 TOTAL: \$844.58
 ADVISOR: BRANCH: 36MS SALE TYPE: C|C|W

OP_CODES
 20MB|00MBTRAVEL|00MB10ZZCREDIT

OP_DESC
 Engine Cooling|TRAVEL TO BREAKDOWN|CREDIT INVOICE

COMPLAINT
 CHECK AND REPORT ON COOLANT LEVEL LOW WARNING ON THE^DASH^DRIVER TOPPED UP 4 LITRES INTO
 HEADER TANK- LOOKED^LIKE THERE WAS A LEAK SOMEWHERE IN THE HOSES|TRAVEL TO DURING HOURS
 BREAKDOWN - CONCERN OFLOUD NOISE^FROM THE ENGINE EVIDENT|CREDIT WARRANTY FOR R

CAUSE
 HEATER HOSE CHAFED THROUGH AND LEAKED COOLANT^RECHARGE FROM RO S121910^PROCESSED
 THROUGH WARRANTY BUT REJECTED - HEATER HOSES^NOT COVERED UNDER EXTENDED DRIVELINE
 WARRANTY|BOOST CLAMP HAS COME LOOSEDUE TO MATERIAL DEFECT^REPLACED CLAMP WITH
 NEW^RECHARGE

CORRECTION
 REMOVED POLLEN FILTER DUCTING^REMOVED & REPLACED HEATER HOSES^TOPPED UP COOLANT -
 WASHED, ROAD TESTED - OK|^1^1

30/07/2020 12:00:00AM RO#: S122528 DATE: 30/07/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 636769 TOTAL: \$-2894.81
 ADVISOR: BRANCH: 36MS SALE TYPE: C

OP_CODES
 00MB10ZZCREDIT

OP_DESC
 CREDIT INVOICE

COMPLAINT
 THIS IS A CREDIT INVOICE FOR RO S121347

CAUSE
 1^1

CORRECTION
 RECHARGE TO WARRANTY

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

3/08/2020 12:00:00AM RO#: S141643 DATE: 03/08/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 661077 TOTAL: \$1034.50
 ADVISOR: BRANCH: 803MS SALE TYPE: M|C|C

OP_CODES
 00MBSER|01MBZ|42MBZ

OP_DESC
 SERVICE|ENGINE REPAIRS|BRAKES

COMPLAINT
 CARRY OUT NEXT SERVICE DUE^PLEASE OBTAIN LIVE DATA|CHECK CAUSE OF KNOCKING NOISE OF CAB
 FRONT SHOCKERS|CHECK CAUSE OF WARNING - BRAKING CHARACTERISTICS^HAVE CHANGED

CAUSE
 SERVICE DUE|not carried out|Not carried out

CORRECTION
 CARRIED OUT ENGINE SERVICE AS PER SERVICE SHEET^REPLACED WIPER RUBBERS^TOPPED UP WASHER
 FLUID^CARRIED OUT ROAD TEST AND OK|^|^

7/09/2020 12:00:00AM RO#: S143223 DATE: 07/09/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 683584 TOTAL: \$884.81
 ADVISOR: BRANCH: 803MS SALE TYPE: M|C|W

OP_CODES
 00MBZZ1ST|15MBZ|07MBZ

OP_DESC
 |ELECTRICAL|FUEL SYSTEM

COMPLAINT
 CARRY OUT 25K CHASSIS SERVICE|Check and rectify front marker lights not working^and also L/H Headlight low
 beam intermittently n/w|check and rectify ad blue leaking

CAUSE
 due|BLOWN GLOBES^-LENSES CRACKED|insufficient sealing between adblue injector and pipe ^from factory

CORRECTION
 Produce quick test log^Check anti-freeze^Check condition of exhaust system^Check all functions of front and rear lights
 and replaced bl^Check windshield for damage^Windscreen washer fluid - Top up^Engine oil level - Check and correct with
 6L^Check air con

26/10/2020 12:00:00AM RO#: S145662 DATE: 26/10/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 0 TOTAL: \$0.00 ADVISOR:
 BRANCH: 803MS SALE TYPE: C

OP_CODES
 00MBSER

OP_DESC
 SERVICE

COMPLAINT
 CARRY OUT 50,000KM SERVICE

CAUSE
 NO SHOW

CORRECTION
 ^

9/11/2020 12:00:00AM RO#: S146274 DATE: 09/11/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 723214 TOTAL: \$1966.37
 ADVISOR: OVIN SAKALASOORIYA BRANCH: 803MS SALE TYPE: M|J|M

OP_CODES
 00MBSER|42MBZ

OP_DESC
 SERVICE|BRAKES

COMPLAINT
 CARRY OUT THE DUE SERVICE AS PER LIVE DATA^^-DROP OFF SAT - PICK UP MONDAY ARVO^-^PLEASE MAKE
 SURE IT'S THE CORRECT VIN|CHECK ' BRAKE WEAR INDICATOR MISSING WARNING ON DASH

CAUSE
 DUE|^

CORRECTION
 ^|^

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

17/11/2020 12:00:00AM RO#: S146712 DATE: 17/11/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 726685 TOTAL: \$1188.00
 ADVISOR: OVIN SAKALASOORIYA BRANCH: 803MS SALE TYPE: C

OP_CODES
 00MBTRAVEL

OP_DESC
 TRAVEL TO BREAKDOWN

COMPLAINT
 BREAKDOWN -^TRUCK WILL NOT START - LOCATION COOPER ST- BP^ISS job number - 57053^--^Caller Shane Murry - 0431 173 192

CAUSE
 ^

CORRECTION
 After Hours Breakdown^Orange replacement batteries ^Prior to go to the breakdown ^ Travel to breakdown ^Carried out battery test - battery tester^Suggested to carry out charging ^Driver declined the battery replacement , just ^ Wanted the truck jump started

2/12/2020 12:00:00AM RO#: S147466 DATE: 02/12/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 736968 TOTAL: \$31713.31
 ADVISOR: BRANCH: 803MS SALE TYPE: WJW

OP_CODES
 00FLBDOWN|13MB00/00

OP_DESC
 ATTEND BREAKDOWN|REPLACE BELT TENSION

COMPLAINT
 ATTEND BREAKDOWN - CHECK AND RECTIFY NOISE FROM ENGINE|1^1

CAUSE
 CYLINDER 8 LIFTER BROKE KEY AND SPUN CAUSING DAMAGE TO CAMSH^AND SENDING METAL THROUGH THE ENGINE.|1^1

CORRECTION
 PRINT INTITAL QUICK TEST AND DATA SHEET^DRAIN ENGINE OIL AND COOLANT^DRAIN A/C SYSTEM OF GAS AND OIL^DISCONNECT A/C LINES FROM CONDENSER^REMOVED INTAKE MANIFOLD AND BOOST PIPES^REMOVED HEADER TANK AND TOP AND BOTTOM RADIATOR HOSES AND TR^REMOVED RADIATOR/

22/12/2020 12:00:00AM RO#: S148440 DATE: 22/12/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 0 TOTAL: \$1276.00 ADVISOR:
 BRANCH: 803MS SALE TYPE: C

OP_CODES
 60MB

OP_DESC
 Body Cab

COMPLAINT
 S&F WINDSCREEN (DAMAGED)^C/O SHANE - 0459 240 001

CAUSE
 ^

CORRECTION
 ^

15/01/2021 12:00:00AM RO#: F149291 DATE: 15/01/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 1 TOTAL: \$1282.70 ADVISOR:
 Steve Gurkin BRANCH: 801MF SALE TYPE: C

OP_CODES
 88MB0000

OP_DESC
 exterior trim

COMPLAINT
 SUPPLY NEW GRILLE

CAUSE

CORRECTION

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

18/01/2021 12:00:00AM RO#: S149317 DATE: 18/01/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 755848 TOTAL: \$4003.91
 ADVISOR: BRANCH: 803MS SALE TYPE: WJC

OP_CODES
 01MBZ|60MB

OP_DESC
 ENGINE REPAIRS|Body Cab

COMPLAINT
 VEHICLE LEFT OUT FRONT^CHECK AND RECTIFY OIL LEAK AT FRONT CRANK SEAL^CONTACT STEVEN - 0473
 623 257^NO BOOKING BUT NEEDS VEHICLE BACK BEFORE 6PM TODAY|REPLACED LEAKING INTERCOOLER &
 WORN BELTS AND TENSIONER.

CAUSE
 ^|^

CORRECTION
 ^|SEPARATED INTERCOOLER ASSEMBLY AND REPLACED ^REPLACED BELTS & TENSIONERS AS REQUIRED

20/01/2021 12:00:00AM RO#: S149485 DATE: 20/01/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 0 TOTAL: \$5918.52 ADVISOR:
 BRANCH: 803MS SALE TYPE: C

OP_CODES
 60MB

OP_DESC
 Body Cab

COMPLAINT
 REPAIR ACCIDENT DAMAGE AS QUOTED

CAUSE
 ^

CORRECTION
 FIT SUPPLIED PARTS AS REQUIRED

3/02/2021 12:00:00AM RO#: S150147 DATE: 03/02/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 0 TOTAL: \$1930.22 ADVISOR:
 BRANCH: 803MS SALE TYPE: C

OP_CODES
 60MB

OP_DESC
 Body Cab

COMPLAINT
 ADD MIRROR COVER - PASSENGER SIDE CHROME TO PANEL REPAIR^ALSO FIT TELEMATICS TO PASSENGER
 SIDE BOTTOM KICK PANEL

CAUSE
 ACCIDENT DAMAGE

CORRECTION
 ADDITIONAL PARTS REQUIRED FOR ACCIDENT DAMAGE^-ADDITIONAL LABOUR FOR HEADLIGHT AND
 SURROUND

11/02/2021 12:00:00AM RO#: S150564 DATE: 11/02/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 769015 TOTAL: \$1187.80
 ADVISOR: BRANCH: 803MS SALE TYPE: C|W

OP_CODES
 00FLEXPRESS|01MBZZDIAG

OP_DESC
 EXPRESS ASSESSMENT|ENGINE DIAGNOSTIC

COMPLAINT
 CUSTOMER COMPLAINS THE ENGINE IS LACKING POWER AT^TOP END/ UNDER LOAD|check and report on oil
 leak from engine

CAUSE
 CLOGGED AIR FILTER|MATERIAL DEFECT OF CHARGE AIR PIPE AND CHARGE AIR MANIFOLD G

CORRECTION
 R & R AIR FILTER^ROAD TEST, OK^THIS REPAIR NOT COVERED BY SERVICE CONTRACT^SUBMITTED CLAIM -
 DENIED|OPEN GRILL AND TILT CAB^CONNECT XENTRY AND CHECK FOR FAULT CODES, NONE^INSPECTED
 CHARGE AIR PIPE FROM TURBO TO CHARGE MANIFOLD, FOU^REMOVED AIR CHARGE MAN

149067

Component Serial Number

542964C0991403

VIN

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

2/03/2021 12:00:00AM RO#: S151547 DATE: 02/03/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 0 TOTAL: \$-198.00 ADVISOR: BRANCH: 803MS SALE TYPE: C

OP_CODES
00MB10ZZCREDIT

OP_DESC
CREDIT INVOICE

COMPLAINT
THIS IS A CREDIT INVOICE FOR PARTS CALLOUT^REFER RO S146712

CAUSE
1^1

CORRECTION
1^1

8/04/2021 12:00:00AM RO#: S153250 DATE: 08/04/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 801125 TOTAL: \$2186.09 ADVISOR: BRANCH: 803MS SALE TYPE: C

OP_CODES
00MBEXPRESS

OP_DESC
EXPRESS ASSESSMENT

COMPLAINT
CHECK AND REPORT ON TRUCK IS DERATING AND WONT^GO OVER 20KM/HR

CAUSE
-UPSTREAM TEMP SENSOR INTERMITTENT DEFECT^ENGINE BRAKE ACTIVATE CYLINDER STUCK PARTIALLY OPEN^INTERMITTENTLY

CORRECTION
CHECK & FOUND UP STREAM TEMP SENSOR FAULT IN THE SYSTEM^WHICH HAS CAUSED REDUCTION OF POWER^CARRIEDOUT FURTHER DIAGNOSIS & FOUND EXHAUST BRAKE ^CYLINDER INTERMITTENTLY DOES NOT RETURN TO FULLY OPEN^POSITION^REMOVED AND REPLACED EXHAUST BRAKE ACTIVATE CYLI

20/04/2021 12:00:00AM RO#: F153888 DATE: 20/04/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 1 TOTAL: \$-1282.70 ADVISOR: Steve Gurkin BRANCH: 801MF SALE TYPE: C

OP_CODES
00FLCREDIT

OP_DESC
CREDIT INVOICE

COMPLAINT
This is a credit invoice for original invoice F149291 as^part not sent from warehouse.

CAUSE

CORRECTION

17/05/2021 12:00:00AM RO#: S155253 DATE: 17/05/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 824357 TOTAL: \$1606.24 ADVISOR: BRANCH: 803MS SALE TYPE: M|C|C|C|C

OP_CODES
00MBSER|42MBZ|60MB|60MBZ|35MBZZZZZB|01MBZZZZZA

OP_DESC
SERVICE|BRAKES|Body Cab|BODY-CAB|diff|

COMPLAINT
CARRY OUT SERVICE DUE^PLEASE OBTAIN LIVE DATA|CHECK CAUSE OF RETARDER NOT WORKING|CHECK CAUSE OF WATER LEAK COMING INTO THE CAB^POSSIBLY FROM AIR HORN OR OVERHEAD LIGHT ABOVE^DRIVER|CUSTOMER REQUEST -PLEASE FILL UP THE ^5 LITRE OIL CONTAINER IN THE DRIVER

CAUSE
SERVICE DUE|FAILURE OF INTERNAL RETARDER SEAL CAUSING OIL TO LEAK ^THROUGH TO THE TRANSMISSION|^|DRIVER REQUEST|1^1|^

CORRECTION
CARRIED OUT SERVICE AS PER DATA SHEET|ROAD TESTED TRUCK & BROUGHT TO TEMPERATURE^CHECKED TRANSMISSION OIL LEVEL - OVERFULL^PRESSURISED RETARDER AND DRAINED OIL - 2.2L DRAINED ^LEVEL LOW - OIL HAS LEAKED INTO TRANSMISSION^REPAIR NOT CARRIED OUT CUSTOMER T

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

25/05/2021 12:00:00AM RO#: F155758 DATE: 25/05/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 829556 TOTAL: \$21909.94
 ADVISOR: Saras Balaji BRANCH: 801MF SALE TYPE: W|C|C|W|C|C|M|W|W

OP_CODES
 18MBZZZZZA|83MBZZZZZA|60MB|27MB|88MBLAV001|00MBZZ1ST|20MBZ|47MBZZZZZA|54MB0099

OP_DESC
 ||Body Cab|Auto Transmission|Vehicle Components||COOLING SYSTEM||electrical

COMPLAINT
 CHECK AND REPORT RETARDER LEAKING|CHECK AND REPORT FAN ONLY OPERATES AT TWO SPEEDS -
 EITHER^FULL ONOR FULL OFF|CHECK AND REPORT WATER LEAK FROM AIR HORN INTO CAB (DRIVERS^SIDE)
 - CUST SAYS HAPPENS MOST DURING HEAVY RIAN|check and report on transmission no

CAUSE
 - Retarder hydrostatic internal seal failed passing oil into^transmission ^- Signs of oil passing retarder breather, will
 require retarder^diaphragm service kit|FAN SPEED RESISTOR INTERNAL ELECTRICALFAULT|repairs
 declined|Countershaft brake failed test -

CORRECTION
 RECTIFY CUSTOMER CONCERN OF RETARDER NOT WORKING.^FRONT SECTION HAS FAILED AND ALL
 RETARDER OIL IS IN GEARBOX.^DRAINED COOLING SYSTEM AND GEARBOX OIL.^DRAINED ADBLUE
 TANK.^REMOVED ADBLUE CROSSMEMBERS.^DISCONNECTED ALL HOSE CONNECTIONS FROM ADBLUE
 TANK.^RE

4/06/2021 12:00:00AM RO#: S156271 DATE: 04/06/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 824357 TOTAL: \$-105.46
 ADVISOR: BRANCH: 803MS SALE TYPE: C|M

OP_CODES
 09MBZZZZZA|09MBZZZZZB

OP_DESC
 |

COMPLAINT
 ENGINE IS LACKING POWER AT TOP END/UNDER LOAD^THIS IS A CREDIT INVOICE FOR
 MSCSS150564|CUSTOMER COMPLAINS THE ENGINE IS LACKING POWER UNDER LOAD^JOB COMPLETED ON
 S150564^MAINTENANCE CONTRACT EXTENDEDAFTER REPAIR DATE

CAUSE
 ^|CLOGGED AIR FILTER

CORRECTION
 ^|R & R AIR FILTER^ROAD TEST, OK

10/06/2021 12:00:00AM RO#: S156587 DATE: 10/06/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 824357 TOTAL: \$-1367.85
 ADVISOR: BRANCH: 803MS SALE TYPE: W|C

OP_CODES
 15MBZ|00MB

OP_DESC
 ELECTRICAL|Maintenance

COMPLAINT
 CREDIT INVOICE S153250^ESKULAB SUBMITTED FOR NOX TEMP SENSOR|CREDIT FOR REPAIRS ON INVOICE
 S153250^CHECK AND REPORT ON TRUCK IS DERATING AND WONT GO OVER 20KM/

CAUSE
 ^|-UPSTREAM TEMP SENSOR INTERMITTENT DEFECT^ENGINE BRAKE ACTIVATE CYLINDER STUCK PARTIALLY
 OPEN^INTERMITTENTLY

CORRECTION
 ^|CHECK & FOUND UP STREAM TEMP SENSOR FAULT IN THE SYSTEM^WHICH HAS CAUSED REDUCTION OF
 POWER^CARRIED OUT FURTHER DIAGNOSIS & FOUND EXHAUST BRAKE^CYLINDER INTERMITTENTLY DOES
 NOT RETURN TO FULLY OPEN^POSITION^REMOVED AND REPLACED EXHAUST BRAKE ACTIVATE CY

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

11/06/2021 12:00:00AM RO#: F156660 DATE: 11/06/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 830566 TOTAL: \$7266.83
 ADVISOR: Nathan Nguyen BRANCH: 801MF SALE TYPE: W|C

OP_CODES
 00MBEXPRESS|88MB

OP_DESC
 EXPRESS ASSESSMENT|Attached Vehicle Components

COMPLAINT
 CHECK AND REPORT ON CUSTOMER CONCERN OF AIR COMPRESSOR^RUUNNING CONSTANTLY.|CARRY OUT
 FITMENT 24V TRAILER ELECTRICAL SUPPLY TO XS55BX^(SUPPORT RENTAL TRUCK)

CAUSE
 BOTH AIR COMPRESSOR FAILED CAUSING AIR DRIER VALVE CARBON^CONTAMINATION|

CORRECTION
 ^CARRIED OUT INSPECTION ;^FOUND AIR COMPRESSOR CONSTANTLY WORKING;^PULLED OUT RESONANCE
 TANK ;^CHECKED CONDITION OF AIR COMPRESSOR FOR FUNCTION;^FOUND VERTICAL COMPRESSOR EMITS
 OIL ;^PULLED OUT AIR DRYER FILTER ;^FOUND CARBON BUILD UP ON AIR DRYER FILTER

30/06/2021 12:00:00AM RO#: S157625 DATE: 30/06/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 830566 TOTAL: \$-344.85
 ADVISOR: BRANCH: 803MS SALE TYPE: C

OP_CODES
 00MB10ZZCREDIT

OP_DESC
 CREDIT INVOICE

COMPLAINT
 THIS IS A CREDIT INVOICE FOR S153223

CAUSE
 CREDIT ALL LABOUR FOR JOB 2 & JOB 4^CREDIT MISC/CONSUMABLES

CORRECTION
 CHARGE FOR 5L OF OIL SUPPLIED REMAINS

6/08/2021 12:00:00AM RO#: S159494 DATE: 06/08/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 0 TOTAL: \$0.00 ADVISOR:
 BRANCH: 803MS SALE TYPE: C

OP_CODES
 00MBSER

OP_DESC
 SERVICE

COMPLAINT
 CARRY OUT INSPECTION SERVICE^CONTACT - BRUCE ON 0459 240 001^CARD CANCELLED DUE TO "NO"
 SHOW

CAUSE
 1^1

CORRECTION
 ^

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

9/08/2021 12:00:00AM RO#: S159653 DATE: 09/08/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 864034 TOTAL: \$593.14
 ADVISOR: BRANCH: 803MS SALE TYPE: W|W|W|C

OP_CODES
 00MBSER|15MBZ|01MBZZZZZ|60MB

OP_DESC
 SERVICE|ELECTRICAL||Body Cab

COMPLAINT
 CARRY OUT 40,000KM INSPECTION SERVICE^REPLACE WIPER BLADES|CHECK AND RECTIFY RIGHT HAND SIDE TOP MARKER LIGHT^NOT WORKING|CHECK AND RECTIFY LOOSE SUPPLY NON RETURN VALVE^TO SUZI COIL|REFIT SATELLITETRACKING DEVICE SITTING ON^PASSENGER SEAT

CAUSE
 DUE AS PER MAINTENANCE SCHEDULE^TOPPED UP TRANSMISSION OIL 2L^REPLACED WIPER BLADES|RH ROOF LIGHT N/W^RH SIDE LIGHT N/W^LHR SIDE LIGHT N/W|LOCK NUT LOOSE|REQUESTED

CORRECTION
 CARRIED OUT QUICK TEST AND PRINTED OUT LIVE DATA^INSPECTED SEAT BELT CONDITION & FUNCTION^CHECKED ENGINE, TRANSMISSION, RETARDER, AXLES,^STEERING, POWER STEERING PUMP & CAB TILT SYSTEM FOR LEAK^TIGHTNESS & CONDITION^CHECKED AIR INTAKE LINE, CHARGE AIR COO

30/08/2021 12:00:00AM RO#: S160847 DATE: 30/08/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 875279 TOTAL: \$990.00
 ADVISOR: BRANCH: 803MS SALE TYPE: C

OP_CODES
 95MBZZAABD

OP_DESC
 AFTER HOURS BREAKDOW

COMPLAINT
 ATTEND AFTER HOURS BREAKDOWN - FLAT BATTERY. LOCATION^IS MAIN FREIGHT DEPOT IN EPPING VIC 3076. DRIVER IS^STEVEN AND CAN BE CONTACTED 0473 623 257.

CAUSE
 INSUFFICIENT CHARGE TO START VEHICLE

CORRECTION
 ATTENDED BREAKDOWN. JUMP STARTED TRUCK. CUSTOMER DOES NOT^WANT NEW BATTERIES. TRUCK STARTED OK.

29/09/2021 12:00:00AM RO#: F162306 DATE: 29/09/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 894201 TOTAL: \$1542.19
 ADVISOR: Daniel Sladek BRANCH: 801MF SALE TYPE: W

OP_CODES
 95MBZZAABD

OP_DESC
 AFTER HOURS BREAKDOW

COMPLAINT
 CARRY OUT AFTER HOURS BREAKDOWN 28-09-2021 19:00^WONT SELECT REVERSE^107 GATEWAY BOULEVARD EPPING^STEVEN 0473 623 257

CAUSE
 INTERNAL FAULT IN GEARSHIFT PADDLE NOT SENDING SIGNAL TO SELECT^REVERSE

CORRECTION
 TRAVELLED TO SITE + ATTENDED BREAKDOWN^UNABLE TO CONNECT XENTRY^NO CODES FOUND ON DASH^FOUND ABLE TOSELECT REVERSE GEAR VIA GEAR MODULE ON DASH^REMOVED AND REPLACED GEARSHIFTER AS REQUIRED^VEHICLE NOW SELECTING REVERSE GEAR AS NORMAL^ALL OK

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

29/11/2021 12:00:00AM RO#: S165070 DATE: 29/11/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 930952 TOTAL: \$3069.60
 ADVISOR: BRANCH: 803MS SALE TYPE: C

OP_CODES
00MBSER

OP_DESC
SERVICE

COMPLAINT
CARRY OUT SERVICE AS PER LIVE DATA

CAUSE
MAINTENANCE

CORRECTION
CARRIED OUT ENGINE SERVICE AS PER LIVE DATA^REPLACED ENGINE OIL AND OIL FILTER^REPLACED FUEL
FILTER^REPLACED FUEL WATER SEPERATOR^REPLACED CABIN FILTER^REPLACED ADBLUE
FILTER^REPLACED REAR PARK LIGHTGLOBE X 2^REPLACED ROOF LIGHT GLOBES X 2^REPLACED FUEL T

31/01/2022 12:00:00AM RO#: S167736 DATE: 31/01/2022 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 965805 TOTAL: \$129.38
 ADVISOR: BRANCH: 803MS SALE TYPE: M|C|C|C

OP_CODES
00MBSER|01MBZZZZZ|20MBZZZZZA|01MBCYLHEAD

OP_DESC
SERVICE|||

COMPLAINT
CARRY OUT INSPECTION SERVICE AS PER LIVE DATA^MARK FROM GRIFFITH FLEET ADVISED THAT THE
SERVICE PLAN^EXPIRES TODAY, CHECKED EVA AND EXPIRED LAST YEAR, HE ADVISED^IT SHOULD HAVE
BEEN EXTENDED TO THIS YEAR AND WILL HAVE IT^RECTIFIED BY THE SERVICE DATE, MUS

CAUSE
MAINTENANCE|CUSTOMER REQUEST|^|NO FAULT FOUND

CORRECTION
CARRIED OUT INSPECTION SERVICE AS PER LIVE DATA^VISUAL INSPECTION OVER VEHICLE FOR
DAMAGE^CHECKED ENGINE, TRANS, AXLES, P/S PUMP, CAB TILT FOR LEAKS^CHECKED CONDITION OF ALL
COOLANT AND AIR INTAKE HOSES^INSPECT WIPER RUBBERS AND TOP UP WASHER FLUID^CHECKE

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

Repair Order History

AmtPrice Extended

SlId : RA961004037:01 Total : \$68.11 Date Invoice : 11/18/2022 OdomIn: 1,046,379 OdomOut: 1,046,379

Sold Operations

OpsId : 2 Job : 01 customer request- oil container passenger side cab to be filled
 Cause : CUSTOMER REQUEST
 Correction : Filled up oil container inside cab with 5 liters engine oil as per customer request.

5.00 **ENGINE - ALLIANCE PRIME ENGINE GLOBAL 10W40 (1000L) - QABP AFM498:** 7.82 39.10

SlId : RA961004036:01 Total : -\$50.20 Date Invoice : 11/15/2022 OdomIn: 1,046,379 OdomOut: 1,046,379

Sold Operations

OpsId : 2 Job : 01 customer request- oil container passenger side cab to be filled
 Cause : CUSTOMER REQUEST
 Correction : Filled up oil container inside cab with 5 liters engine oil as per customer request.

-5.00 **Engine-ALLIANCE AFM E9/E7/E6-1000 Litre Pack** 6.74 -33.70

SlId : RA961004017:01 Total : \$130.83 Date Invoice : 11/16/2022 OdomIn: 1,051,459 OdomOut: 1,051,459

Sold Operations

OpsId : 2 Job : 15 check for cause retarder not wokring
 Cause :
 Correction : Check gearbox oil level. OK

5.60 **ENGINE - ALLIANCE PRIME ENGINE GLOBAL 10W40 (1000L) - QABP AFM498:** 7.82 43.79

SlId : RA961004015:01 Total : -\$223.78 Date Invoice : 11/14/2022 OdomIn: 1,051,459 OdomOut: 1,051,459

Sold Operations

OpsId : 2 Job : 15 check for cause retarder not wokring
 Cause :
 Correction : Check gearbox oil level. OK

-5.60 **Engine-ALLIANCE PRIME ENGINE GLOBAL 10W40-1000 Litre Pack** 7.55 -42.28

SlId : RA961003998:02 Total : \$1,100.11 Date Invoice : 11/21/2022 OdomIn: 995,022 OdomOut: 995,022

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

Sold Operations

OpsId : 1 Job : 02 - CARRY OUT SERVICE AS PER LIVE DATA -
Cause : MAINTENANCE
Correction : Carry out service as per live data.

1.00	FILTER ELEMENT OIL	60.31	60.31
1.00	FILTER ELEMENT FUEL	31.52	31.52
1.00	FILTER CARTRIDGE	108.37	108.37
1.00	WINDSCREEN CLEANER	1.62	1.62
1.00	POLLEN FILTER	16.21	16.21
1.00	GASKET	29.00	29.00
1.00	BULB	1.93	1.93
1.00	BULB 1.2W	4.33	4.33
1.00	MISC SHOP SUPPLIES	26.46	26.46
40.00	HAZ WASTE & ENVIRO DISPOSAL	0.40	16.00
40.00	ENGINE - ALLIANCE PRIME ENGINE GLOBAL 10W40 (1000L) - QABP AFM498:	7.82	312.80
-1.00	Adjust Parts Cost [[Warranty Only]]	37.64	-37.64

SlsId : RA961003998:01 Total : \$0.00

Date Invoice : 11/14/2022

OdomIn: 995,022

OdomOut: 995,022

Sold Operations

OpsId : 2 Job : 54 - CHECK LEFT HAND HEADLIGHT - IMPACT DAMAGE - DON'T REMOVE
Cause : IMPACT DAMAGE
Correction : Quote subject to dismantle for damage inspection

OpsId : 3 Job : 20 - CHECK AND REPORT ON VEHICLE RUNNING HOT - LOSES RETARD
Cause : - THERMOSTATS JAMMING -
Correction : Customer to rebook for replacement - parts not in stock

OpsId : 4 Job : 47 - CHECK AND REPORT ON ENGINE LIGHT ON DASH - BELIEVES REL
Cause :
Correction : Check over and check fault codes.

SlsId : RA961003997:01 Total : -\$1,053.65

Date Invoice : 11/11/2022

OdomIn: 995,022

OdomOut: 995,022

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

Sold Operations

OpsId : 1 Job : 02 - CARRY OUT SERVICE AS PER LIVE DATA -

Cause : MAINTENANCE

Correction : Carry out service as per live data.

-1.00	FILTER ELEMENT OIL	69.99	-69.99
-1.00	FILTER ELEMENT FUEL	38.89	-38.89
-1.00	FILTER CARTRIDGE	133.99	-133.99
-1.00	WINDSCREEN CLEANER	2.04	-2.04
-1.00	POLLEN FILTER	22.29	-22.29
-1.00	GASKET	35.69	-35.69
-1.00	BULB	2.44	-2.44
-1.00	BULB 1.2W	5.82	-5.82

OpsId : 2 Job : 54 - CHECK LEFT HAND HEADLIGHT - IMPACT DAMAGE - DON'T REMOV

Cause : IMPACT DAMAGE

Correction : Quote subject to dismantle for damage inspection

OpsId : 3 Job : 20 - CHECK AND REPORT ON VEHICLE RUNNING HOT - LOSES RETARD

Cause : - THERMOSTATS JAMMING -

Correction : Customer to rebook for replacment - parts not in stock

OpsId : 4 Job : 47 - CHECK AND REPORT ON ENGINE LIGHT ON DASH - BELIEVES REL

Cause :

Correction : Check over and check fault codes.

SlsId : RA961002790:01 Total : \$458.99 Date Invoice : 08/29/2022 OdomIn: 1,040,000 OdomOut: 1,040,000

Sold Operations

OpsId : 1 Job : 47 - CHECK FOR CAUSE - FUEL LEAKING FROM CROSS OVER -

Cause : Fuel Leak From Crossover Joint

Correction : Lift the Adblue tank with jack and put missing bolts on the tank and cross over bar.

1.00	FITTING (UL1700L)	46.49	46.49
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SlsId : RA961002409:01 Total : \$247.50 Date Invoice : 08/03/2022 OdomIn: 1,034,030 OdomOut: 1,034,030

Sold Operations

OpsId : 1 Job : 20 - CHECK FOR CAUSE - HEATING UP TO OVER 112 DEGREES -

Cause :

Correction : diagnosed - customer took truck to laverton

SlsId : RA961002408:01 Total : -\$247.50 Date Invoice : 08/03/2022 OdomIn: 1,034,030 OdomOut: 1,034,030

Sold Operations

OpsId : 1 Job : 20 - CHECK FOR CAUSE - HEATING UP TO OVER 112 DEGREES -

Cause :

Correction : diagnosed - customer took truck to laverton

SlsId : RA961001730:01 Total : \$614.27 Date Invoice : 06/28/2022 OdomIn: 1,051,459 OdomOut: 1,051,459

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

Sold Operations

OpsId : 1 Job : 15 check for cause temp sensor fault

Cause : Test temp sensor and found faulty.

Correction : Remove and fit new down stream temp sensor.

1.00 **SENDER UNIT NOX T2** 125.99 125.991.00 **SAME DAY PICK UP VOR** 50.00 50.00

OpsId : 2 Job : 15 check for cause retarder not wokring

Cause :

Correction : Check gearbox oil level. OK

5.60 **Engine-ALLIANCE PRIME ENGINE GLOBAL 10W40-1000 Litre Pack** 7.55 42.28

SlsId : RA961001582:02 Total : \$1,347.67 Date Invoice : 06/22/2022 OdomIn: 1,046,379 OdomOut: 1,046,379

Sold Operations

OpsId : 2 Job : 01 customer request- oil container passenger side cab to be filled

Cause : CUSTOMER REQUEST

Correction : Filled up oil container inside cab with 5 liters engine oil as per customer request.

5.00 **Engine-ALLIANCE AFM E9/E7/E6-1000 Litre Pack** 6.74 33.70

OpsId : 3 Job : 15 check for cause retarder not wokring

Cause :

Correction : NEED MORE TIME - CUST TO RE BOOK

OpsId : 4 Job : 54 Electrical System replace L/H headlight (damaged)

Cause : CUSTOMER REUQUEST

Correction : Removed and replaced damaged LH headlamp. Bent headlamp bracket back to shape. Refitted re

1.00 **LH HEADLAMP ASSY ACTROS** 857.49 857.491.00 **RIM** 105.99 105.991.00 **BULB P21/5W 24V** 3.99 3.99

OpsId : 5 Job : 15 PLEASE QUOTE BATTERIES

Cause :

Correction : CUSTOMER TO ORGANISE

OpsId : 6 Job : 15 CHECK FOR CAUSE TEMP SENSOR - FAULT

Cause :

Correction : NEED MORE TIME- CUST TO RE BOOK

SlsId : RA961001582:01 Total : \$1,468.71 Date Invoice : 06/21/2022 OdomIn: 1,046,379 OdomOut: 1,046,379

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

Sold Operations

OpsId : 1 Job : 00 carry out service as per live data
Cause : DUE
Correction : CARRIED OUT INSPECTION SERVICE

1.00	ENGINE OIL FILTER ELEMENT	24.44	24.44
1.00	FILTER ELEMENT FUEL	30.02	30.02
1.00	AIR FILTER ELEMENT	284.57	284.57
1.00	POLLEN FILTER	17.19	17.19
0.00	BIG BLUE TRUCK	0.00	0.00
1.00	FILTER/SEPERATOR	104.16	104.16
1.00	FILTER CARTRIDGE	103.21	103.21
38.00	Engine-ALLIANCE AFM E9/E7/E6-1000 Litre Pack	6.95	264.10
2.00	Coolant-ALLIANCE PRIMECOOL C-MF-205L DRUM	8.30	16.60
1.00	WORKSHOP SUNDRIES	44.42	44.42

SlId : RA961001399:01 Total : \$51.50 Date Invoice : 06/18/2022 OdomIn: 1,038,614 OdomOut: 1,038,614

Sold Operations

OpsId : 1 Job : 20 CHECK FOR CAUSE OF COOLANT LEAK
Cause : pinched o'rings
Correction : Cab over - Found coolant leaking from thermostat housing

2.00	THERMOSTAT ELEMENT	22.69	45.38
2.00	THERMOSTAT SEAL RING	3.06	6.12

SlId : RA961001391:03 Total : \$549.77 Date Invoice : 07/13/2022 OdomIn: 1,038,614 OdomOut: 1,038,614

Sold Operations

OpsId : 3 Job : BD CHARGE TO DAIMLER TRUCKS WARRANTY (ESKULAB)
Cause :
Correction :

1.00	Customer Deductible Payment	549.77	549.77
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SlId : RA961001391:02 Total : \$824.99 Date Invoice : 06/29/2022 OdomIn: 1,038,614 OdomOut: 1,038,614

Sold Operations

OpsId : 2 Job : BD CHARGE TO DAIMLER BRISBANE
Cause :
Correction :

1.00	Customer Deductible Payment	824.99	824.99
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SlId : RA961001391:01 Total : \$825.01 Date Invoice : 06/27/2022 OdomIn: 1,038,614 OdomOut: 1,038,614

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

Sold Operations

OpsId : 1 Job : BD ATTEND TO BREAKDOWN - Suspected fan belt or alternator.
Cause : internal defect in alternator
Correction : Attended afterhours break down at location.

1.00	THREE-PHASE ALTERNATOR	1,394.99	1,394.99
1.00	THREE-PHASE ALTERNATOR	232.49	232.49
1.00	PARTS A/H CALL OUT	180.00	180.00
3.00	A/HOURS CALL OUT	300.00	900.00
-1.00	THREE-PHASE ALTERNATOR	232.49	-232.49
-1.00	Application of Customer Deductible Payment	824.99	-824.99
-1.00	Application of Customer Deductible Payment	824.99	-824.99

SlId : RA961001196:01 Total : \$247.50 Date Invoice : 05/26/2022 OdomIn: 1,034,030 OdomOut: 1,034,030

Sold Operations

OpsId : 1 Job : 20 - CHECK FOR CAUSE - HEATING UP TO OVER 112 DEGREES -
Cause :
Correction : diagnosed - customer took truck to laverton

SlId : RA961000614:01 Total : \$1,435.80 Date Invoice : 04/29/2022 OdomIn: 995,022 OdomOut: 995,022

Sold Operations

OpsId : 1 Job : 00 CARRY OUT SERVICE AS PER LIVE DATA
Cause : MAINTENANCE
Correction : CARRY OUT SERVICE AS PER LIVE DATA

1.00	ENGINE OIL FILTER ELEMENT	24.44	24.44
1.00	TS FUEL FILTER	22.27	22.27
1.00	FILTER CARTRIDGE	103.21	103.21
1.00	POLLEN FILTER	31.15	31.15
1.00	ADBLUE FILTER ELEMENT	72.75	72.75
2.00	BULB	2.38	4.76
2.00	BULB	1.89	3.78
2.00	MARKER LAMP	55.21	110.42
42.00	Engine-ALLIANCE AFM E9/E7/E6-1000 Litre Pack	6.45	270.90
12.00	Gear-ALLIANCE PRIME AXLE PLUS 235.8 75W90-205L DRUM	19.81	237.72

SlId : RA961000613:01 Total : -\$2,738.78 Date Invoice : 04/12/2022 OdomIn: 0 OdomOut: 930,952

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

Sold Operations

OpsId : 1 Job : 02 CREDIT FOR SERVICE

Cause :

Correction :

-1.00	ENGINE OIL FILTER ELEMENT	20.62	-20.62
-1.00	TS FUEL FILTER	25.19	-25.19
-1.00	FILTER CARTRIDGE	115.99	-115.99
-1.00	POLLEN FILTER	32.53	-32.53
-1.00	ADBLUE FILTER ELEMENT	83.70	-83.70
-2.00	BULB	2.25	-4.50
-2.00	BULB	2.52	-5.04
-2.00	MARKER LAMP	63.13	-126.26
33.13	Engine-ALLIANCE AFM E9/E7/E6-1000 Litre Pack	30.00	-993.90
27.20	Gear-ALLIANCE PRIME AXLE PLUS 235.8 75W90-PUMP IN	20.00	-544.00
-1.00	Grease -ALLIANCE AFX2 GREASE-180Kg PACK	13.20	-13.20

SlId : RA961000248:01 Total : \$1,053.65 Date Invoice : 04/13/2022 OdomIn: 995,022 OdomOut: 995,022

Sold Operations

OpsId : 1 Job : 02 - CARRY OUT SERVICE AS PER LIVE DATA -

Cause : MAINTENANCE

Correction : Carry out service as per live data.

1.00	FILTER ELEMENT OIL	69.99	69.99
1.00	FILTER ELEMENT FUEL	38.89	38.89
1.00	FILTER CARTRIDGE	133.99	133.99
1.00	WINDSCREEN CLEANER	2.04	2.04
1.00	POLLEN FILTER	22.29	22.29
1.00	GASKET	35.69	35.69
1.00	BULB	2.44	2.44
1.00	BULB 1.2W	5.82	5.82

OpsId : 2 Job : 54 - CHECK LEFT HAND HEADLIGHT - IMPACT DAMAGE - DON'T REMOV

Cause : IMPACT DAMAGE

Correction : Quote subject to dismantle for damage inspection

OpsId : 3 Job : 20 - CHECK AND REPORT ON VEHICLE RUNNING HOT - LOSES RETARD

Cause : - THERMOSTATS JAMMING -

Correction : Customer to rebook for replacement - parts not in stock

OpsId : 4 Job : 47 - CHECK AND REPORT ON ENGINE LIGHT ON DASH - BELIEVES REL

Cause :

Correction : Check over and check fault codes.

SlId : RA960002899:01 Total : \$8,089.05 Date Invoice : 05/31/2022 OdomIn: 1,034,271 OdomOut: 1,034,271

Component Serial Number

VIN

149067

542964C0991403

WDB93424120056795

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

Sold Operations

OpsId : 1 Job : 20 Engine Cooling
Cause : radiator leaking
Correction : INSPECTED AND CONFIRMED CONCERN OF TRUCK OVERHEATING

1.00 RADIATOR	1,562.49	1,562.49
0.00 BAY: 16	0.00	0.00

OpsId : 2 Job : 99 ENGINE OVERHEATED AFTER RADIATORT REPLACEMENT
Cause : THERMOSTATS FAILED AND LEAKING
Correction : VEHICLE RETURNED STILL OVERHEATING

2.00 THERMOSTAT ELEMENT	27.29	54.58
1.00 HEAT EXCHANGE	329.99	329.99
2.00 SEAL RING	2.24	4.48
1.00 EVAPORATOR	679.99	679.99
1.00 SEAL RING	8.11	8.11
1.00 SEALING RING	4.41	4.41

SlId : RA960001170:01 Total : \$924.94 Date Invoice : 04/06/2022 OdomIn: 1,005,845 OdomOut: 1,105,845

Sold Operations

OpsId : 1 Job : EA CHECK FOR HEAVY COOLANT LEAK FROM UNDER BODY .
Cause :
Correction :

1.00 TANK	342.49	342.49
45.00 Coolant-ALLIANCE PRIMECOOL GP	5.61	252.45