



MAZDA RECALLS

View your vehicles details below

Model: CX-5 D 6AUTO MAXX SPORT DIESEL AWD

VIN: JM0KE102200342109

Year: 2015



NO OUTSTANDING RECALLS

0 Active Recalls

0 Pending Recalls

Result returned on: 23/03/2023 03:08 PM AEST

LIFTGATE STAY DAMPER RECALL

✓ COMPLETED

STATUS

Vehicle Repaired

DATE COMPLETED

20/04/2018

RECALL CODE

R201801

PRA NUMBER

2016/15630 REC-000872

Summary

On the affected vehicles, an inappropriate type of paint has been used on the end-cap of the external body of the Liftgate Stay Dampers (struts). In regions where exposure to salt occurs, surface corrosion may result. If the corrosion is not addressed and progresses, the external body may swell and the end-cap may split and break as the Rear Liftgate (tailgate) is opened.

Risk

In the worst case scenario, people nearby may be at risk of injury from components dislodged by the pressurised gas contained in the Liftgate Stay Damper (strut).

Remedy

Mazda Australia will contact all affected customers by mail as soon as parts become available. Customers will be advised to present their vehicle to their preferred Mazda Dealer for the replacement of the Liftgate Stay Dampers (struts) at no charge.

SKYACTIV-D 2.2LTR (SH) DIESEL ENGINE

✓ COMPLETED

STATUS

Vehicle Repaired

RECALL CODE

R201912

PRA NUMBER

2019/17867 REC-
000894

Summary

The affected vehicles equipped with the 2.2 ltr diesel engine may be susceptible to fuel injector power loss, wear in the fuel return hose and engine vacuum pump, restricted opening of the intake shutter valve and combustion leak within the engine, resulting in a deterioration in engine performance.

Risk

If the recall concern is realized this may cause the below symptoms to present. A gradual drop of engine power. Multiple warning lights to display on the instrument cluster. A gradual increase in vehicle stopping distance. Potential engine stall with no re-start. Smoke may emit from the engine compartment.

Remedy

Mazda Australia will contact all affected customers directly as soon as parts become available. Customers will be advised to present their vehicle to their preferred Mazda Dealer for the affected components to be inspected and replaced as required and a software update to the Engine Control Module to be completed.
