

167667

Component Serial Number

473909C0345919

VIN

WBD96342420201788

YEAR	MAKE	MODEL	IN SERVICE
2017	MB		31/12/9999

Vehicle Notes :

7/09/2021 12:00:00AM RO#: D287114 DATE: 07/09/2021 CUST: KGI LOGISTICS ODOM: 339884 TOTAL: \$30.79 ADVISOR: BRANCH: 03DT SALE TYPE: G

OP_CODES
10MBTHEADLIGHT

OP_DESC

COMPLAINT
Drivers report the RH dipped beam headlight n/w.

CAUSE

CORRECTION
Replaced globes. all ok.

13/09/2021 12:00:00AM RO#: D287263 DATE: 13/09/2021 CUST: KGI LOGISTICS ODOM: 346749 TOTAL: \$2435.87 ADVISOR: BRANCH: 03DT SALE TYPE: F|F|F|F|C

OP_CODES
04MBFRONTDRIVE|10MBELEC|24MBGENERAL|05MBFRONT|11MBTDRIVEBELT|24MBGENREP1

OP_DESC
|||||

COMPLAINT
customer reports at 60km/hr there is a rattle noise coming^from front right of vehicle.|customer reports the cabin light is not working.^|please fit genuine seat covers - supplied by customer.|Duringrepairs found 2nd drive brakes showing 113% overdue.|dur

CAUSE
Missing secured panel with split pin.|Missing switches|.^.|^

CORRECTION
Inspected panel work. ^Multipul panels loose. ^Secured complaint panel with split pin. ^Have quotedpanel.|Check all lights. ^Found multiple switches missing replaced with new|fitted supplied seat cover|replaced brake pads for 2nd drive axle.|replaced worn

13/09/2021 12:00:00AM RO#: D287307 DATE: 13/09/2021 CUST: KGI LOGISTICS ODOM: 346764 TOTAL: \$1952.61 ADVISOR: BRANCH: 03DT SALE TYPE: G

OP_CODES
01MBTACTROSSER

OP_DESC

COMPLAINT
Carry out Actros scheduled service and grease up as per ^attached inspection sheet.

CAUSE
DC - 21120SV^00530602 1.5 Telligent time-based maintenance - annual Perform^00503501 0.2 General Telligent maintenance lubrication Perform^(with additional Telligent maintenance)^00532001 0.7 Telligent periodic maintenance safety-related^operations Perfor

CORRECTION
Service due.^Carried out scheduled service and grease up as per^service inspection sheet.

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20/09/2021 12:00:00AM RO#: D287519 DATE: 20/09/2021 CUST: KGI LOGISTICS ODOM: 354774 TOTAL: \$2131.32 ADVISOR: BRANCH: 03DT SALE TYPE: W

OP_CODES
04MBTAXLEREP

OP_DESC

COMPLAINT
during service routine found an oil leak by rear axle^pinion seal

CAUSE
Failure of 1st drive axle input seal. Hardened and deformed.^Consequential damage to input flange causing oil to leak.

CORRECTION
Renewed input seal;

3/11/2021 12:00:00AM RO#: D289153 DATE: 03/11/2021 CUST: KGI LOGISTICS ODOM: 402890 TOTAL: \$2215.12 ADVISOR: BRANCH: 03DT SALE TYPE: G|W

OP_CODES
01MBACTROSER|13MBTFUEL

OP_DESC
|

COMPLAINT
Carry out Actros scheduled service and grease up as per ^attached inspection sheet.|During servcie found engine hunting badly

CAUSE
Service due.^|internal failure QCV valve causing fuel control and engine to hunt^when idle.

CORRECTION
Carried out scheduled service and grease up as per^service inspection sheet.^ TOP UP ENGINE OIL^TOP UP COOLANT^RENEW BOTH DIFF OILS^RENEW AIR FILTER|confirmed visually,connect Eentryto test QCV-found internal fault.^removed metering unit bracket and bolt.^

21/12/2021 12:00:00AM RO#: D290902 DATE: 21/12/2021 CUST: KGI LOGISTICS ODOM: 452730 TOTAL: \$49.01 ADVISOR: CLINTON HOWELL BRANCH: 03DT SALE TYPE: |||||

OP_CODES
03MBTZZZZA|10MBELEC|10MBTRADIOREP

OP_DESC
||

COMPLAINT
customer advised air con not working, fans not blowing at^all.|customer advised LH indicator not working on trailer. has^tried multiple trailers, not wokring.|CUSTOMER ADVISED SPEAKERS NOT WORKING

CAUSE
No Fault Found.|redarc failure|rebook.

CORRECTION
Diagnosis check operation of a/c driver say does not blown any^air no fault found blowing air and cold^^If this is happening intermittantly then its likely the fan^blower. Quoted customer|checked complaint with trailer light board lights all working^chec

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31/12/2021 12:00:00AM RO#: D291121 DATE: 31/12/2021 CUST: KGI LOGISTICS ODOM: 457377 TOTAL: \$1828.59 ADVISOR: BRANCH: 03DT SALE TYPE: I|G|I|I

OP_CODES
10MBLIGHT|01MBACTROSER|03MBZZBUSAIR|66MBEXWORK2

OP_DESC
I|I

COMPLAINT
customer advised please remove the redarc.|Carry out Actros scheduled service and grease up as per^attached inspection sheet.;|PLEASE CHECK AIR CONDITIONING: CUSTOMER ADVISED AC IS NOT^WORKING.|low coolant warning coming up ,

CAUSE
|DC - 21119SV^00530602 1.5 Perform Annual Inspection^00532001 0.7 Perform Telligent periodic maintenance safety related^00500002 0.7 Engine filter change Perform^00504101 0.5 Fuel filter^00525801 0.2Fuel filter element water separator^00503501 0.2 General

CORRECTION
refer r/o d291240|Carried out scheduled service and grease up as per^service inspection sheet.|referr/o d291240|no fault found

5/01/2022 12:00:00AM RO#: D291240 DATE: 05/01/2022 CUST: KGI LOGISTICS ODOM: 457386 TOTAL: \$2649.98 ADVISOR: BRANCH: 03DT SALE TYPE: C|C

OP_CODES
03MBTZZZZA|10MBELEC

OP_DESC
|

COMPLAINT
PLEASE CHECK AIR CONDITIONING: CUSTOMER ADVISED AC IS NOT^WORKING. AS REPORTED ON R/O D291121^|custermor requested to remove redarc

CAUSE
found condesor leaking|

CORRECTION
replace a/c condensor , evacuate system , regas ^tested operation ^^all ok at time of test|removed rearc as requested , remove all wiring from redarc, run^truck trailer lamp wiring as required ^testoperation all ok ^^noted that wiring at rear of truck w

23/02/2022 12:00:00AM RO#: D293051 DATE: 23/02/2022 CUST: KGI LOGISTICS ODOM: 505182 TOTAL: \$1782.33 ADVISOR: CLINTON HOWELL BRANCH: 03DT SALE TYPE: C|W

OP_CODES
01MBACTROSER|11MBOILLEAK

OP_DESC
|

COMPLAINT
Carry out Actros scheduled service and grease up as per^attached inspection sheet. (SAFEGUARD INSPECTION DUE)|NOTED DURING SERVICE ENGINE OIL SPINNER LEAKING.

CAUSE
Service due.^|INTERNAL FAILURE OF ENGINE OIL SPINNER CAUSING OIL TO LEAK^DAMAGE CODE 0130804^01975001 0.8 Oil separator for crankcase ventilation replace

CORRECTION
CARRIED OUT SAFEGUARD SAFETY INSPECTION^PRINT INITIAL DATA SHEERT^INSPECT VEHICLE AND PICK PARTS^CONFIRMED SERVICE NOT YET DUE, INSPECITON ONLY.^CARRIED OUT INSPECTION AS PER MANUFACTURERS SPEC^FILLEDBATTERY WATER^REMOVE AND REAPLCED WIPER BLADES^CLEANED

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23/02/2022 12:00:00AM RO#: D293052 DATE: 23/02/2022 CUST: KGI LOGISTICS ODOM: 505182 TOTAL: \$171.86 ADVISOR: CLINTON HOWELL
BRANCH: 03DT SALE TYPE: C

OP_CODES
05MBINSPECT

OP_DESC

COMPLAINT
CUSTOMER ADVISED BRAKE WARNING LIGHT IS NOT ON THE DASH BUT^THE BRAKES ARE MAKING NOISE.

CAUSE
NO FAULT FOUND

CORRECTION
TOOK VEHICLE FOR ROAD TEST, CONFIRMED THAT THERE IS NO NOISE^COMING FROM THE BRAKE WHEN
APPLIED.^FRONT STEER BRAKE L71.2%, R74.4% WITH 1432.7KM REMAINING^REAR DRIVE BRAKE PADS - OK.^CHECK
ALL BRAKE CALIPERS AND DISC - ALL OK.

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Repair Order History :**AmtPrice** **Extended**
SlId : RA980007028:01 Total : \$0.00 Date Invoice : 09/16/2022
Rejected Operations

OpsId : 4 Job : ASR During repairs found that the sump gasket was leaking
Cause :
Correction :

1.00	GASKET	141.99	141.99
18.00	HEXAGON HEAD BOLT	37.79	680.22
0.00	x-east	0.00	0.00

SlId : RA980006971:01 Total : \$10,035.45 Date Invoice : 09/16/2022
Sold Operations

OpsId : 1 Job : 00 Carry out maintenance service
Cause :
Correction : Correction: Km reading 620,349 km

1.00	TS OIL FILTER ELEMENT	91.99	91.99
1.00	TS FUEL FILTER (MAHLE)	269.99	269.99
1.00	FILTER CARTRIDGE	214.99	214.99
1.00	DUST FILTER	123.99	123.99
1.00	FILTER ELEMENT	199.99	199.99
3.00	AIR FILTER	82.99	248.97
1.00	SCREW PLUG	43.99	43.99
1.00	ROCKER COVER SEAL DD13/15	130.99	130.99
42.00	ENGINE - ALLIANCE PRIME ENGINE GLOBAL 10W40 (PUMP-IN) - QABP AFM4	8.50	357.00
0.50	GREASE - RENOLIT POLIPLEX 2 (450GL) - QABP AFM1812450	34.51	17.26
60.00	COOLANT - ALLIANCE PRIMECOOL GP P-40 (1000L) - QABP AFM46041000	5.51	330.60
1.00	AU Surcharge RA980006971	72.85	72.85

OpsId : 2 Job : 46 Customer reports noisy steering, please check
Cause : Top steering shaft bearing excessive play causing noise.
Correction : Checked steering oil ok.

OpsId : 3 Job : 54 Electrical System - Check globes and repalce if required
Cause : Customer request
Correction : Turn on all lights and checked all working good.

OpsId : 4 Job : 60 Replace wiper blades
Cause : Wiper blades hardened and deformed causing not clearing screen
Correction : Remove and replace wiper blades

1.00	TS WIPER BLADE	84.99	84.99
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OpsId : 7 Job : 00 Air filter due replacement as per the schedule
Cause : Due for replacement as per the schedule
Correction : Remove and replace air filter

1.00	RS FILTER ELEMENT	459.99	459.99
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Sold Operations (Cont.)

Opsld : 22 Job : ASR During service found sump gasket leaking
Cause : Oil sump gasket hardened and collapsed causing oil leaking badly
Correction : Drained engine oil and removed sensor .

1.00	GASKET	179.99	179.99
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00
11.00	HEXAGON HEAD BOLT	52.99	582.89
0.00	11 IN STOCK, OTHERS EX-MELBOURNE	0.00	0.00
1.00	AIR FREIGHT	20.00	20.00

Opsld : 23 Job : ASR During service found steer brake booster hoses are leaking
Cause : Front drive steer brake booster hose o ring hardened and deformed causing air leak.
Correction : R/R front steer brake booster hose both side.

1.00	BRAKE HOSE	279.99	279.99
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00
1.00	BRAKE HOSE	279.99	279.99
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00
4.00	UNION SCREW	8.89	35.56
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00

Opsld : 25 Job : 22 Major Assembly Suspension - replace right hand front steer spring
Cause : RH leaf spring cracked causing to sag
Correction : Correction:

1.00	PARABOLIC SPRING 3L	2,199.99	2,199.99
0.00	EX EAST BUY IN	0.00	0.00
-1.00	Application of Customer Deposit	2,199.99	-2,199.99
1.00	HEXAGON HEAD BOLT	50.99	50.99
0.00	EX-MELBOURNE	0.00	0.00
1.00	HEXAGON HEAD BOLT	50.99	50.99
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00
2.00	NUT	13.39	26.78
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00

Opsld : 26 Job : ASR During repairs found that the RH shock absorber was leaking badly
Cause : Internal seal hardened RH shock absorber steer axle causing leak
Correction : Replaced RH ter axle shock absorber

1.00	SHOCK ABSORBER	417.49	417.49
1.00	AIR FREIGHT	20.00	20.00

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Rejected Operations

Opsld :	9	Job : 03	Replace steering shaft		
Cause :					
Correction :					
	1.00	STEERING SHAFT		2,332.49	2,332.49
Opsld :	10	Job : ASR	During service found both front cab shocks leaking		
Cause :					
Correction :					
	2.00	VIBRATION DAMPER		729.99	1,459.98
	0.00	IN STOCK AT TIME OF QUOTE		0.00	0.00
Opsld :	11	Job : ASR	During service found both rear cab shocks leaking		
Cause :					
Correction :					
	2.00	VIBRATION DAMPER		1,429.99	2,859.98
	0.00	IN STOCK AT TIME OF QUOTE		0.00	0.00
Opsld :	12	Job : ASR	During service found drive belt has minor squeaking noise		
Cause :					
Correction :					
	1.00	V-RIBBED BELT		91.99	91.99
	0.00	IN STOCK AT TIME OF QUOTE		0.00	0.00
	1.00	V-RIBBED BELT 2642MM		173.99	173.99
	0.00	IN STOCK AT TIME OF QUOTE		0.00	0.00
Opsld :	14	Job : ASR	During service found steer axle shocks leaking		
Cause :					
Correction :					
	2.00	SHOCK ABSORBER		417.49	834.98
	0.00	IN STOCK AT TIME OF QUOTE		0.00	0.00
Opsld :	15	Job : ASR	During service found 2D v arm bushes collapsed		
Cause :					
Correction :					
	1.00	WISHBONE		2,284.99	2,284.99
	0.00	IN STOCK AT TIME OF QUOTE		0.00	0.00
Opsld :	16	Job : ASR	During service found L/H fuel tank J brackets and cross bars have impact c		
Cause :					
Correction :					
	1.00	BRACKET L		282.49	282.49
	0.00	EX-MELBOURNE		0.00	0.00
	1.00	BRACKET L 50MM THICK		327.49	327.49
	0.00	EX-MELBOURNE		0.00	0.00
	1.00	BRACKET L W/ANGLE LH		282.49	282.49
	0.00	EX-MELBOURNE		0.00	0.00
	1.00	STEP FUEL TANK SQ		117.99	117.99

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Rejected Operations (Cont.)

0.00	EX-MELBOURNE	0.00	0.00
3.00	RUBBER LOWER	49.69	149.07
0.00	EX-MELBOURNE	0.00	0.00
3.00	ISOLATOR BRACKET FUEL TNK	55.99	167.97
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00
3.00	PAD	120.99	362.97
0.00	2 IN STOCK, OTHERS EX-MELBOURNE	0.00	0.00
3.00	NUT NYLOC M16 X 2	0.73	2.19
0.00	1 IN STOCK, OTHERS EX-MELBOURNE	0.00	0.00

OpsId : 17 Job : ASR During service found R/H 1D shock absorber leaking

Cause :

Correction :

1.00	SHOCK ABSORBER	809.99	809.99
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00

OpsId : 18 Job : ASR During service found L/H 2D shock absorber leaking

Cause :

Correction :

1.00	SHOCK ABSORBER	809.99	809.99
0.00	IN STOCK AT TIME OF QUOTE	0.00	0.00

OpsId : 19 Job : ASR During service found minor fuel leak on R/H fuel tank leveling hose

Cause :

Correction :

OpsId : 24 Job : ASR During repair repair found RH front steer spring snapped off.

Cause : Customer collecting truck unrepaired

Correction : Customer is taking truck un-repaired. Have discussed with customer that the safety of the truck is s

SlId : RA980005073:01 Total : \$1,416.65 Date Invoice : 08/19/2022

Sold Operations

OpsId : 1 Job : BD Leaking coolant

Cause : EGR pipe & header tank breather pipes split

Correction : Breakdown 18.7.22 temporary repair.

34.00	KMS TRAVELLED	0.75	25.50
1.00	BLEED LINE	121.99	121.99
1.00	VENT LINE	309.99	309.99
5.00	COOLANT - ALLIANCE PRIMECOOL GP P-40 (1000L) - QABP AFM46041000	4.86	24.30
1.00	AU Surcharge RA980005073	10.87	10.87

SlId : RA980002358:01 Total : \$3,025.72 Date Invoice : 05/16/2022

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Sold Operations

OpsId : 1 Job : 00 carry out service as per schedule

Cause : Due

Correction : correction - brought truck in

1.00	TS OIL FILTER ELEMENT	89.99	89.99
1.00	TS FUEL FILTER (MAHLE)	264.99	264.99
1.00	FILTER CARTRIDGE	212.49	212.49
1.00	DUST FILTER	120.99	120.99
1.00	SCREW PLUG	43.09	43.09
1.00	AIR FILTER ELEMENT	181.99	181.99
3.00	AIR FILTER	78.99	236.97
1.00	FILTER INSERT	289.99	289.99
1.00	WATER - DEMINERALISED 5L	12.39	12.39
2.00	PRIME ENGINE GLOBAL 10W40	227.49	454.98
0.30	Grease -ALLIANCE AFX2 GREASE-180Kg PACK	12.20	3.66

OpsId : 2 Job : 54 Customer reports faults showing on the dash

Cause :

Correction : DIAGNOSIS:

OpsId : 11 Job : ASR multiple lights inop - RH cab marker, front park lights, plate light, LHF indic

Cause :

Correction :

1.00	PREM LL 24V 21/5W BAY15D	2.17	2.17
2.00	24V 5W T-10 WEDGE BL PK 2	2.01	4.02
2.00	24V 5W BA15S BULB BL PK 2	2.08	4.16
1.00	LL PY21W 24V 21W BAU15S	39.59	39.59

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OpsId : 4 Job : ASR battery tray insecure, missing 1 bolt and 3 nuts for tray bracket

Cause :

Correction :

1.00	MIDI FUSE 40A	6.50	6.50
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0.00	ordered by josh 6/05@3.15	0.00	0.00
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OpsId : 9 Job : 00 Estimate

Cause :

Correction :

OpsId : 10 Job : 54 accident damaged lights

Cause :

Correction :

1.00	TAIL LAMP	647.49	647.49
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2.00	VIBRATION DAMPER	714.99	1,429.98
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2.00	VIBRATION DAMPER	1,402.49	2,804.98
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2.00	ELASTOMER BEARING	26.69	53.38
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0.00	ALL IN STOCK AT TIME OF QUOTE	0.00	0.00
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